

## **User Pays User Group Meeting**

**Monday 09 March 2009**

**10:30**

**at**

**Energy Networks Association (ENA), 6<sup>th</sup> Floor Dean Bradley House,  
52 Horseferry Road. London SW1P 2AF**

### **Agenda**

**1. Introduction**

- 1.1 Minutes of last meeting
- 1.2 Actions arising

**2. User Pays Contract Update**

**3. Confirmation of Terms of Reference**

- 2.1 User Pays User Committee
- 2.2 User Pays Contract Expert Group

**4. ACS Review Update**

- 4.1 Must Reads

**5. Operations Update**

- 5.1 Outcome of Customer Survey
- 5.2 IAD Transactional information

**6. Any Other Business**

**7. Diary Planning**