User Pays User Committee

11.00 am Friday 16th July 2010

By Teleconference

Teleconference Number: 0800 358 1645 Participant Access Code: 637245 followed by #

Agenda

- 1) Introduction
 - a. Minutes of last meeting
 - b. Actions arising
- 2) Modification Update
- 3) Operational Update
- 4) Change Management
- 5) IAD Replacement
- 6) Any Other Business