

Change Proposal

XRN4340 – UK Link Future Release (1.1)

Mod reference (where applicable): CDSP Reference: XRN4340

Document Stage	Version	Date	Author	Status
ROM Request / Change Proposal	V1	24/08/27	CDSP	Submitted to Change Committee
ROM Response				Choose an item.
Change Management Committee Outcome				Choose an item.
EQR	V1	24/08/27	CDSP	Submitted to Change Committee
Change Management Committee Outcome				Choose an item.
BER	V1	24/08/27	CDSP	Submitted to Change Committee
Change Management Committee Outcome				Choose an item.
CCR				Choose an item.
Change Management Committee Outcome				Choose an item.



Document Purpose

This document is intended to provide a single view of a change as it moves through the change journey. The document is constructed in a way that enables each section to build upon the details entered in the preceding section. The level of detail is built up in an incremental manner as the project progresses.

The template is aligned to the Change Management Procedures, as defined in the CDSP Service Document. The template is designed to remove the need for duplication of information. Where information is required in one section but has been previously captured in a previous section, the previous section will be referenced.

The summary table on the front page shows the history and the current status of the Change Proposal.

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A1	Glossary of Key Terms	N/A



Section 1: Proposed Change

Please complete section 1 and 2 and specify within section 2 the output that is required from the CDSP

Originator Details				
Submitted By	Matt Rider		Contact Number	0121 623 2745
			Email Address	Matt.rider@xoserve.com
Customer	Dave Turpin		Contact Number	0121 623 2761
Representative			Email Address	Dave.turpin@xoserve.com
Subject Matter	Emma Lyndon		Contact Number	0121 623 2538
Expert/Network Lead			Email Address	emma.j.lyndon@xoserve.com
Customer Class		⊠ Shipper		
		☐ National Gr	id Transmission	
			Network Operator	
		⊠ iGT		
		Overview of	proposed change	
Change Details		Overview of proposed change As a result of UK Link Programme (Release 1) implementation, several critical changes have been identified for delivery in Q4 2017. The Release 1.1 delivery is focused on changes that need to be implemented by the end of 2017. There are 5 changes that have been identified for the Release 1.1 of which 4 of them are defects and 1 is an OFGEM initiative. The Customer Class mentioned above only relates to the Change that needs funding for delivery while the 4 defects will be internally funded. The below 5 changes have been represented at SDG who proposed a priority for the change and ChMC ratified and approved the priority of the change provided by SDG: UKLP113 Notification of Formula Year AQ and SOQ - There is a requirement to notify Users at Month -5 of changes to the Rolling and/or Formula year AQ/SOQ following the monthly calculation/update process. This change is to deliver the offer addendum process (the S91) for the Formula year AQ value. Service Area 6: Annual Quantity, DM Supply Point and Offtake Rate Reviews UKLP249 New Vulnerable Customer Needs Codes - An Ofgem lead imitative which requires amendments to file formats pertaining to vulnerable customers. Service Area - 16 Provision of supply point information services and other services required to be provided under condition of the GT Licence		delivery in Q4 2017. The ges that need to be are 5 changes that have been of them are defects and 1 is an only relates to the Change that affects will be internally funded. The ented at SDG who proposed a di and approved the priority of the monthly calculation/update for addendum process (the oply Point and Offtake Rate leeds Codes – An Ofgem lead file formats pertaining to int information services and



	 Amendment of rules to not issue a referral in the instance when the User has requested prevailing SOQ/SHQ values but the SOQ/SHQ is >16 /<24 (in line with CA GEN rules).
	Service Area - 1 Manage supply point registration
	UKLP279 Pending Capacity amendment with ratchet – Update existing functionality to consider pending capacity amendments when a ratchet occurs.
	Service Area - 1 Manage supply point registration
	UKLP305 MOD431 Validation against file header & data in records — To include a check to ensure the Shipper sending the SPI (as per the header) is the same Shipper within record. This change has been raised to validate that; the recipient within the file header is the same as the Shipper short code within records, where any discrepancies are found — these should be rejected.
	Service Area - 1 Manage supply point registration
Reason(s) for proposed service change	The below changes are required as they are defects from Release 1 UK Link:
	 UKLP113 Notification of Formula Year AQ and SOQ UKLP272 Capacity Referrals raised in error following nomination UKLP279 Pending Capacity amendment with ratchet UKLP305 MOD431 Validation against file header & data in records
	The Following change is required due to an Ofgem initiative:
	UKLP249 New Vulnerable Customer Needs Codes
Status of related UNC Mod	MOD431 Approved
Full title of related UNC Mod	MOD 431 – Validation against file header & data in records
Benefits of change	The Release 1.1 is focussed on delivery changes that have a specific need date that is before the end of the year 2017. This delivery will ensure that the 4 defects identified from Release 1 will get fixed and improve the efficiency of the process.
	The OFGEM RFI is to establish better sharing mechanisms for vulnerable customer data in order to align processes across both Gas and Electricity.
Required Change Implementation Date	November /December 2017 – Implementation Date will be confirmed at the end of the detailed Design phase.
Please provide an assessment	⊠High (4 high changes)
of the priority of this change from the perspective of the	⊠Medium (1 medium)
industry.	□Low
	Rationale for assessment:
	The Changes added on Release 1.1 have a need date on the defects to be implemented by the end of this year while the Vulnerable



Customer Codes Change will need to be implemented by February 2018.



Section 2: Initial Assessment / ROM Request / Change Proposal

Service Level of Evaluation		Services	
Quote/Estimate Robustness Requested □ Initial A		ssessment (Mod related changes only)	
Troquosiou .	□ROM est	imate for Analysis and Delivery	
	CDSP Cha	nge Services	
	☐Firm Quote for Analysis		
	⊠Firm Quo	te for both Analysis and Delivery	
Has any initial assessment	⊠Yes		
been performed in support of this change?	□No		
Is this considered to be a Priority	/ Service	⊠Yes (Mod Related)	
Change?		☐Yes (Legislation Change Related)	
		□No	
Is this change considered to rela 'restricted class' of customers?	te to a	☐Yes (please mark the customer class(es) to whom this is restricted)	
		⊠No	
		□Shippers	
		□National Grid Transmission	
		□Distribution Network Operators	
		□iGT's	
Is it anticipated that the change of an adverse impact on customers		⊠Yes (please give details)	
other customer classes?		□No	
General Service Changes Only (General Service Changes Only (please ensure that either A or B below is completed)		
A) If the change is anticipated	to require th	e creation of a new service area and service line please	
•		ne of new service area and title of service line:	
NA			
Specific Service Changes Only:			
Please detail the proposed methodology (or amendment to the existing methodology) for determining			



Specific Service Change Charges.

NA

Please detail the proposed basis (that is, Charging Measure and Charging Period) for determining Specific Service Change Charges in respect of the Specific Service.

NA

Impacts to UKLink System or File Formats

CR249 New Vulnerable Customer Needs Codes

Impacts UKL Manual Appendix 5b

Impacts to Gemini System

N/A

Please give any other relevant information.











CR113.docx

CR249.docx

CR272.docx

CR279.docx

CR305.docx

Recipient	Email
Xoserve Portfolio Office	changeorders@xoserve.com
Change Management Committee Secretary	dsccomms@gasgovernance.co.uk



Section 3: ROM Request Acceptance

Is there sufficient detail within the ROM Request to enable a ROM Analysis to be produced?	□Yes □No
If no, please define the additional details that are required.	

If the ROM Request is not accepted. Please forward this document to the Portfolio Office for onward transmission to the Change Management Committee



Section 4: ROM Analysis

This ROM is Xoserve's response to the above Evaluation Service Request. The response is intended to support customer involvement in the development of industry changes.

Should the request obtain approval for continuance then a Change Proposal must be raised for any further analysis / development.

Disclaimer:

This ROM Analysis has been prepared in good faith by Xoserve Limited but by its very nature is only able to contain indicative information and estimates (including without limitation those of time, resource and cost) based on the circumstances known to Xoserve at the time of its preparation. Xoserve accordingly makes no representations of accuracy or completeness and any representations as may be implied are expressly excluded (except always for fraudulent misrepresentation).

Where Xoserve becomes aware of any inaccuracies or omissions in, or updates required to, this Report it shall notify the Network Operators' Representative as soon as reasonably practicable but Xoserve shall have no liability in respect of any such inaccuracy or omission and any such liability as may be implied by law or otherwise is expressly excluded.

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ROM Analysis

Change Assessment

High level indicative assessment of the change on the CDSP service description, on UKLink and any alternative options if applicable

Change Impact:

Initial assessment of whether the service change is / would have:

- a restricted class change,
- a priority service change
- an adverse impact on any customer classes

Change Costs (implementation):

An approximate estimate of the costs (or range of costs) where options are identified

Change Costs (on-going):

The approximate estimate of the impact of the service change on service charges

Timescales:

Details of timescale for the change i.e. 3months etc.

Details of when Xoserve could start this change i.e. the earliest is release X.

Assumptions:

Any key assumptions that have been made by Xoserve when providing the cost and or timescale

Dependencies:

Any material dependencies of the implementation on any other service changes



Constraints:

Any key constraints that are expected to impact the delivery of the service change

Recipient	Email
Xoserve Portfolio Office	changeorders@xoserve.com
Requesting Party	As specified in ROM Request



Section 5: Change Proposal: Committee Outcome

The Change Proposal is approved. An EQR is requested		
Approved Change Proposal version		
The change proposal shall not proceed		
The committee votes to postpone its decision on the Change Proposal until a later meeting	Date of meeting	
The committee requires the proposer to make updates to the Change Proposal:		
Updates required:		



Section 6: Evaluation Quotation Report (EQR): Change Proposal Rejection

Change Proposal Rejection		
Yes	No	Is there sufficient detail within the Change Proposal to enable an EQR to be produced? If no, please provide further details below.
		1

Recipient	Email
Change Management Committee Secretary	dsccomms@gasgovernance.co.uk



Section 7: Evaluation Quotation Report (EQR): Notification of Delivery Date

Notification of EQR Delivery Date		
Original EQR delivery date:	02/08/17	
Revised EQR delivery date:	NA	
Rationale for revision of delivery date:	NA NA	

Recipient	Email
Change Management Committee Secretary	dsccomms@gasgovernance.co.uk



Section 8: Evaluation Quotation Report (EQR)

Project Manager	Lee Chambers	Contact Number	0121 623 2852	
		Email Address lee.chambers@xoserve.com		
Project Lead	Matt Rider	Contact Number	0121 623 2745	
		Email Address	matt.rider@xoserve.com	

Please provide an indicative assessment of the impact of the proposed change on: i. CDSP Service Description ii. CDSP Systems	The proposed changes have an impact on the UK Link system (SPA, RGMA and AQ processes). The changes will also impact file formats. Identified system impacts include but not limited to: • AMT • BW • CMS • EFT • Portal • UK Link
Approximate timescale for delivery of 'business evaluation report'	August 2017
Estimated cost of business evaluation report preparation.	This is a zero cost EQR.
Does the CDSP agree with the 'Restricted class change' assessment (where provided)?	⊠Yes □No (please give detail below)
Does the CDSP agree with the 'Adverse Impact' assessment (where provided)?	⊠Yes □No (please give detail below)
Does the CDSP agree with the 'Priority Service Change' assessment (where provided)?	⊠Yes □No (please give detail below)
General service changes	



Does the CDSP agree with the assessment made in the Change Proposal regarding impacted service areas?	⊠Yes □No (please give detail below)	
Specific service changes		
Does the CDSP agree with the proposal made in the Change Proposal regarding specific change charges?	⊠Yes □No (please give detail below)	
Please provide a draft amendment of the Specific Service Change Charge Annex setting out the methodology for determining Specific Service Change Charges proposed in the Change Proposal	NA	
EQR validity period:	30 business days from the date of issue	

Recipient	Email	
Change Management Committee Secretary	dsccomms@gasgovernance.co.uk	



Section 9: Evaluation Quotation Report: Committee Outcome

The EQR is approved				
Approved EQR version				
The Change Proposal shall not proceed. The Change Proposal and this EQR shall lapse				
The committee votes to postpone its decision on the EQR until a later meeting			Date of later meeting	
The committee requires updates to the EQR:				
Updates required:				
General service changes only (The detail upon which the response with commented upon in the subsequent EC		based is originally defined in th	ne change proposa	I and potentially
1.) Does the committee agree with the assessment of the service area(s) to which the service line belongs and the weighting of the impact?	e	□ Yes □No		
If no, please enter the agreed service area(s) and the weighting:				
Specific service changes only (The detail upon which the response will potentially commented upon in the substitution of the s	sequ		e Change Proposa	al and
Please confirm the methodolog for the determination of Specific Service Change charges	ду			
Please confirm the charging measure and charging period f the determination of Specific Service Change charges	for			



Section 10: Business Evaluation Report (BER)

Change Implementation Detail

1.) Detail changes required to the CDSP Service Description

UKLP249 New Vulnerable Customer Needs Codes - Service Area 16

2.) Detail modifications required to UK Link

As a result of the Change Proposal UKLP249, the following UK-Link changes will be required;

The following interfaces will need modifications; CNC, CNR, CNF, CFR, EDL, IDL, IQL, EQL, IIL, EWS & CRS

- 1. There will be master data set up required for the newly introduced codes
- 2. Data cleansing will be required for the newly introduced codes
- 3. New validations will be introduced to reject any redundant/existing retained codes
- 4. File format change for description and label changes (to be confirmed during Detailed Design)
- 5. Changes will have to be made in BW and Portal screens. With a number of amendments to be made to all identified impacted Functional Specification documents.

3.) Detail changes required to appendix 5b of the UK Link Manual

Any changes to file formats will be managed as per the UK Link Manual.

4.) Detail impact on operating procedures and resources of the CDSP

No impact currently identified to the operating procedures and resources of the CDSP

5.) Implementation Plan

Phase	Start Date	End Date
Detailed Design	04/09/2017	29/09/2017
Build	02/10/2017	27/10/2017
Test	30/10/2017	08/12/2017
Implementation*	09/12/2017	09/12/2017
Post Implementation Support	11/12/2017	11/01/2018

^{*}The Implementation date will be confirmed at the end of the Detailed Design phase.

6.) Estimated implementation costs

For UK-Link Future Release 1.1 the costs to deliver CR249 are as follows;

Total BER Cost to be funded by DN/iGTs from Market Change Budget (Service Area 16) - £127,006

Noted: Internal Resource Costs (RTB) of £51,130



6a.) How will the charging for the costs be allocated to different customer classes? (General Service Changes only)
UKLP249 New Vulnerable Customer Needs Codes – Service Area 16 - 100% DN Operators and iGTs
Please mark % against each customer class: National Grid Transmission 100% Distribution Network Operators and IGT's DN Operator
IGT's Shippers 100%
100%
7.) Estimated impact of the service change on service charges
N/A
8.) Please detail any pre-requisite activities that must be completed by the customer prior to receiving or being able to request the service.
Ofgem decision on SPAA CP 17/370 Refining the Needs Codes Information (alternative A). The decision will be made via the Industry Governance Process by the end of September 2017.
Implementation Options
Please provide details on any alternative solution/implementation options: This should include: (i) a description of each Implementation Option; (ii) the advantages and disadvantages of each option (iii) the CDSP preferred Implementation Option
There are two implementation options identified, they are as follows;
CDSP Preferred Implementation Option
In order for future UK Link change to be delivered efficiently and promptly following implementation of UKLP R1, a project has been established to deliver the full scope for a target implementation date in early December 2017.
This would allow 5 CRs (including UKLP249) that have need dates prior to Release 2 delivery to implement system solutions and ensure that impacts to business processes would be removed.
The advantage of delivering UKLP249 within Release 1.1 is that Shippers and Transporters licence conditions will be met to ensure that vulnerable customer data is recorded accurately.
The solution for CR249 would be implemented as part of the release, but will not be effective until the 01/02/18.



Do nothing:
This option is not recommended as Design Gaps within UK Link would remain and an Ofgem initiative would not be delivered.
Restricted Class Changes only
, ,
Is there any change in the view of the CDSP on whether there would be an 'Adverse Impact' on customers outside the relevant customer class(es)?
□Yes (please give detail below)
⊠No
Dependencies:
The CDSP is dependent on an Ofgem decision as to whether the required Vulnerable Customer Needs Code
changes are delivered in Release 1.1 as per Change Proposal UKLP249 or in a to be defined future release
as per Change Proposal UKLP273.
Agree testing strategy with market participants via Defect Release Group (DRG).
Agree testing strategy with market participants via Defect Release Group (DRG).
Agree testing strategy with market participants via Defect Release Group (DRG). Constraints:
Agree testing strategy with market participants via Defect Release Group (DRG). Constraints:
Agree testing strategy with market participants via Defect Release Group (DRG). Constraints:
Agree testing strategy with market participants via Defect Release Group (DRG). Constraints:



Change Reference	CR Title	Benefit(s)
UKLP113	Notification of Formula Year AQ & SOQ	 Delivers the requirement to create the missing trigger for the offer addendum process by providing the Annual AQ to Shippers Compliance to UNC MOD432 section - G1.6.6 implies we will notify the user of the 'New formula year AQ & SOQ
UKLP249	New Vulnerable Customer Needs Codes	 Facilitates an Ofgem request to make improvements to the priority services register in relation to vulnerable customers and GTs would meet their Licence Obligations Aligns vulnerable customer needs codes between gas and electricity markets Maps existing vulnerable needs codes to new vulnerable need codes
UKLP272	Capacity referral raised in error following Nomination	 Will ensure that the requirement to amend rules so NOT to issue a referral where UK Link is referring a nomination to DN's when the User has requested prevailing SOQ/SHQ values but the SOQ/SHQ is >16 /<24. In this scenario no referral is required and an offer should be issued to User (providing all other validations pass)
UKLP279	Pending capacity amendment with Ratchet	Delivers a requirement within the UK Link system for current functionality to fix a pending capacity amendment when a ratchet occurs. The incorrect (lower value) could go live resulting in further ratchets that should not be applied
UKLP305	MOD 431 – Validations against the SPI file header and data within records	 Ensures compliance to UNC MOD431 A requirement to validate that; the recipient within the file header is the same as the Shipper Short Code within records, where any discrepancies are found these should be rejected

Impacts:



Change Reference	CR Title	Implication of not implementing the CR
UKLP113	Notification of Formula Year AQ & SOQ	 First notification is due to be issued March 18 of a snapshot taken on 1st December 2017. This will be for the formula year effective as of 1st April 2018 Incorrect Billing values from 01/04/18 would be submitted to customers as the correct formula year is unavailable leading to incorrect invoicing of external customers Impacts Networks as they use the formula year SOQ for charging purposes
UKLP249	New Vulnerable Customer Needs Codes	Non delivery of this change would mean that GTs would be in breach of the new licence condition introduced from 1 st February 2018
UKLP272	Capacity referral raised in error following Nomination	Non delivery of this change would mean an increase in the number of referrals to DNs which will increase thei workload. This would have downstream implications with Xoserve issuing Offers to Shippers
UKLP279	Pending capacity amendment with Ratchet	If this change is not implemented for a pending capacity amendment when a ratchet occurs, the incorrect (lowe value) could go live resulting in further ratchets that should not be applied
UKLP305	MOD 431 – Validations against the SPI file header and data within records	Would be in breach of UNC MOD 431 and the risk of data disclosure of incorrect Shipper portfolio information being sent to a wrong Shipper

Risks:

The key risks with the delivery of this project are:

• There is a risk that this project may experience delays to the planned timescales because this is the first UK Link release post UKLP Go Live, it will be developing and executing a new set of processes and system development lifecycle. This is not a practised delivery model (eg Gemini). Also the



project is to be governed by a new and developing industry model that hasn't been utilised previously

- There is a risk that any delays to the delivery of this project will encounter the Christmas code freeze and the contingency date is estimated to be in mid-January 2018 leading to increased costs
- As a key learning from UKLP, the implementation date for this project will be defined at the end of the
 Detailed Design Stage gate; this may lead to a delay from the anticipated implementation date in
 December 2017 causing additional costs to the project

Ass		

The CDSP are proceeding with delivery of Release 1.1. based on the assumption that Ofgem will approve the Vulnerable Customer Needs Codes changes as specified in UKLP249.

Information Security:

The Solution Design for UKL FR1.1 will conform to Xoserve's Information Security Policies/Procedures.

Out of scope:

Any Xoserve system changes not within the defined scope of R1.1 (5 CRs)

Please provide any additional information relevant to the proposed service change:

None currently identified.

Recipient	Email	
Change Management Committee Secretary	dsccomms@gasgovernance.co.uk	



Section 11: Business Evaluation Report: Committee Outcome

The BER is approved and the change can proceed		
Modification Changes Only Please ensure that the Transporters are formally informed of the Target Implementation Date		
Approved BER version		
The change proposal shall not proceed and the BER shall lapse		
The committee votes to postpone its decision on the BER until a later meeting	Date of later meeting	
The committee requires updates to the BER:		
Updates required:		



Section 12: Change Completion Report (CCR)

Change Overview	
Please include detail on the following for the chosen im on operating procedures and resources of the CDSP. Actions required of the customer prior to the commence	
Please detail any differences between the solution that	was implemented and what was defined in the BER.
Detail the revised text of the CDSP Service Description	reflecting the change that has been made
Were there any revisions to the text of the UK Link Man	ual?
☐Yes (please insert the revised text of the UK Link ma	nual below)
□No	
Proposed Commencement Date	Actual Commencement Date
Please provide an explanation of any variance	
Please detail the main lessons learned from the project	



Service change costs			
Approved Costs (£)		Actual Costs (£)	
Reasons for variance I	between approved and actual cos	sts:	

Recipient	Email	
Change Management Committee Secretary	enquiries@gasgovernance.co.uk	



Section 13: Change Completion Report: Committee Outcome

The implementation is complete and the CCR is approved			
Approved CCR version			
The committee votes to postpone its decision on the CCR until a later meeting		Date of later meeting:	
The committee requires further information			
Further information required:			
The committee considers that the implementation is not complete			
Further action(s) required:			
The proposed changes to the CDSP Service Description or UK Link Manual are not correct			
Amendments to CDSP service description / UKLink ma	nual requir	ed:	



Section 14: Document Template Version History

The purpose of this section is to keep a record of the changes to the overall version template and the individual sections within. It will be updated by the CDSP following approval of the template update by the Change Management Committee.

Version History:

Version	Status	Date	Author(s)	Summary of Changes	
1.0	Approved		CDSP	Version Approved by Change Committee	

--- END OF DOCUMENT ---



Appendix One: Glossary

Term	Definition
Adverse Impact	A Service Change has or would have an Adverse Impact on Customers of a particular
	Customer Class if:
	(a) Implementing the Service Change would involve a modification of UK Link which
	would conflict with the provision of existing Services for which such Customer Class is a Relevant Customer Class;
	(b) the Service Change would involve the CDSP disclosing Confidential Information relating to such Customers to Customers of another Customer Class or to Third Parties; (c) Implementing the Service Change would conflict to a material extent with the Implementation of another Service Change (for which such Customer Class is a
	Relevant Customer Class) with an earlier Proposal Date and which remains Current, unless the Service Change is a Priority Service Change which (under the Priority Principles) takes priority over the other Proposed Service Change; or
	(d) Implementing the Service Change would have an Adverse Interface Impact for such Customers.
General Service	A service provided under the DSC to Customers or Customers of a Customer Class on a uniform basis.
Non-Priority	A Service Change which is not a Priority Service Change
Service Change	
Priority Service	A Modification Service Change;
Change	or
	A Service Change in respect of a Service which allows or facilitates compliance by a Customer or Customers with Law or with any document designated for the purposes of Section 173 of the Energy Act 2004 (including any such Law or document or change
	thereto which has been announced but not yet made).
Relevant	A Customer Class is a Relevant Customer Class in relation to a Service or a Service
Customer class	Change where Service Charges made or to be made in respect of such Service, or the
	Service subject to such Service Change, are or will be payable by Customers of that Customer Class
Restricted Class	Where, in relation to a Service Change, not all Customer Classes are Relevant
Change	Customer Classes, the Service Change is a Restricted Class Change ;
Service Change	A change to a Service provided under the DSC (not being an Additional Service), including: (i) the addition of a new Service or removal of an existing Service; and (ii) in the case of an existing Service, a change in any feature of the Service specified in the CDSP Service Description, and any related change to the CDSP Service Description
Specific Service	A service (other than Additional Services) available under the DSC to all Customer or
	Customers of a Customer Class but provided to a particular Customer only upon the order of the Customer.