Review of post FGO DSC Change Management Committee arrangements

Andrew Margan

September 2017

© British Gas Trading Limited 2011

British Gas
Looking after your world

FGO and DSC arrangements - background

- FGO went live on the 01 April 2017
- Xoserve were confirmed as the Central Data Service Provider (CDSP)
- Xoserve operate under a joint governance model
- New DSC Change and Contract Management arrangements were created to enable Transporters (GT&IGTs) and shippers to manage CDSP activity
- The new arrangements fall within a period of high volatility due to IS central system replacement

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangement - observations

1. The merger of different change processes is complex (UK Link, Bubbling Under, Gemini, CPs etc)
2. Meeting papers are delayed or not available at the meeting
3. The DSC change process lags too far behind the UNC change process
4. The change proposal template is complex and too long at 25 pages
5. The DSC ChMC meetings are too long

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Identified issues

Area of review include –

1. Consolidation of the Change Proposal documents
2. Consolidation of change reporting
3. Improved change process, inc alignment with different Code change processes
4. Production of meeting papers
5. Change communication and consultation

© British Gas Trading Limited 2011

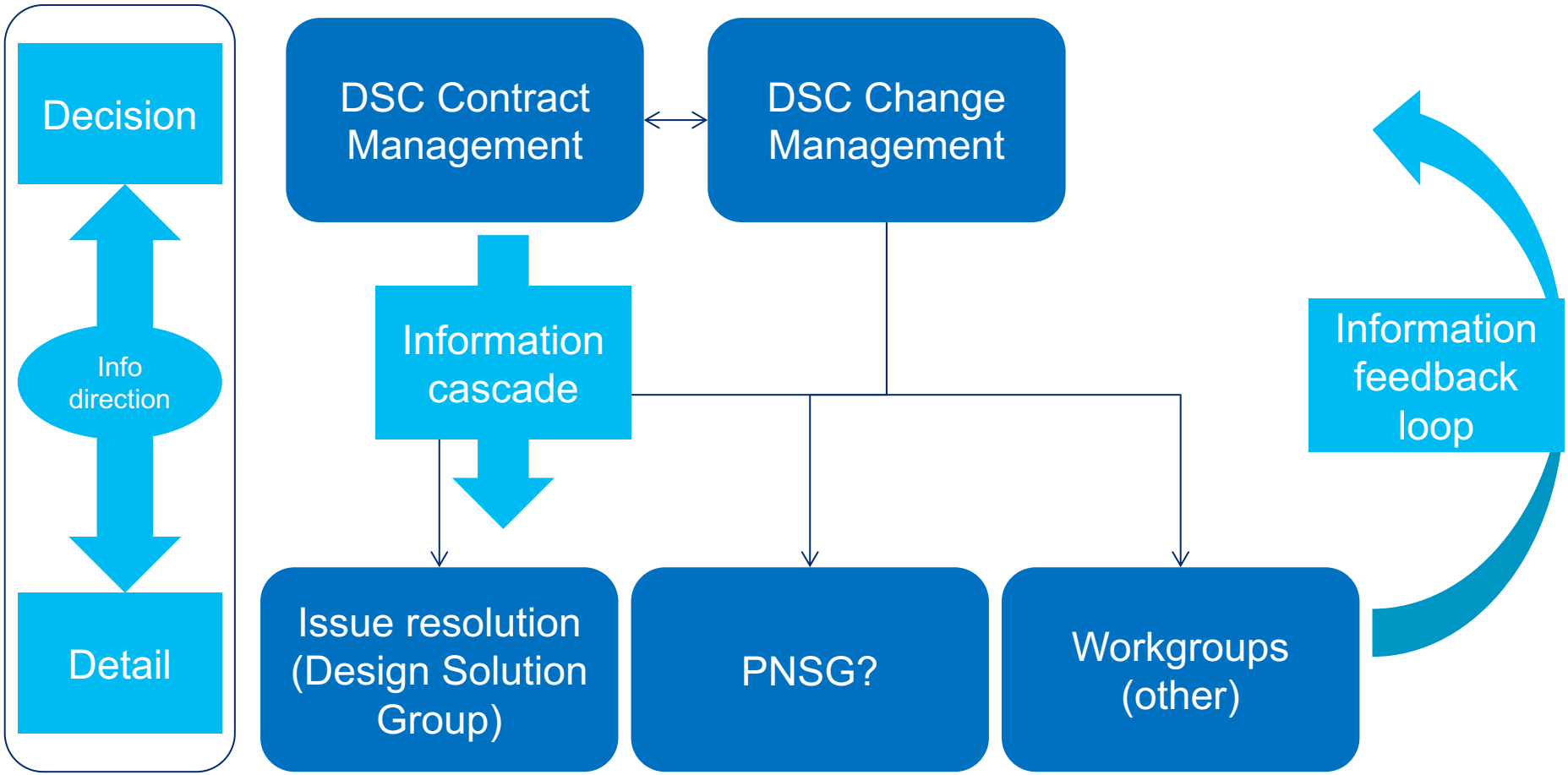
British Gas
Looking after your world

DSC ChMC PT II
Issues, proposals and solutions

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Information hierarchy



© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Proposal considerations

Areas for further thought and consideration –

1. Is Xo funded or resourced to deliver the central change function?
2. How deep does change design need to go before being handing over to PNSG?
3. How will DSC ChMC and other groups interact once solution is approved?
4. How is dual governance between DSC and other codes avoided?
5. How can the proposed process reduce the risk of stranded cost?

© British Gas Trading Limited 2011

British Gas
Looking after your world

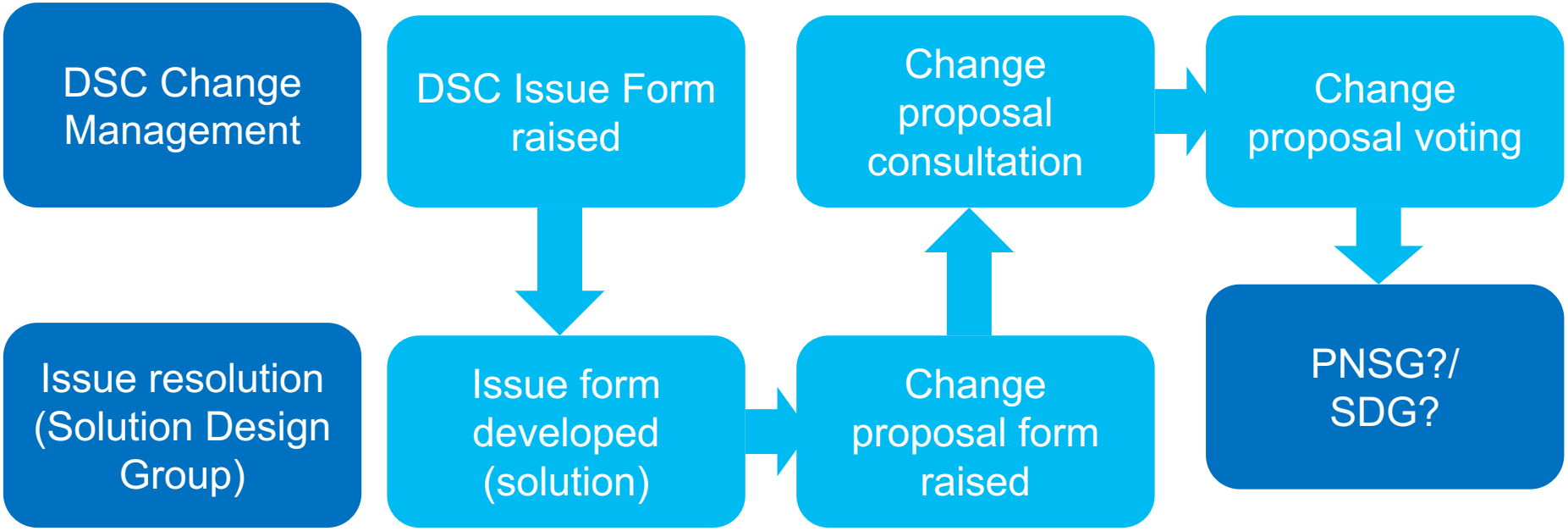
DSC ChMC arrangements – Solution proposal strawman

1. Xo resource UNC/DSC customer facing analysts within current budget to deliver change documentation
2. Develop a new DSC Issue Form (DIF) and Change Proposal (DCP) document (Slide 13)
3. Develop a single reporting spreadsheet
4. Agree how DSC ChMC interplays with SDG (Slide 9)
5. Streamline DSC/UNC change process (Slide 10)
6. Quality gates facilitates ChMC spend approval (Slide 11)
7. Communicate DSC change in line with UNC process (Slide 12)

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Documentation and DSC change process



Xoserve manage the change process centrally

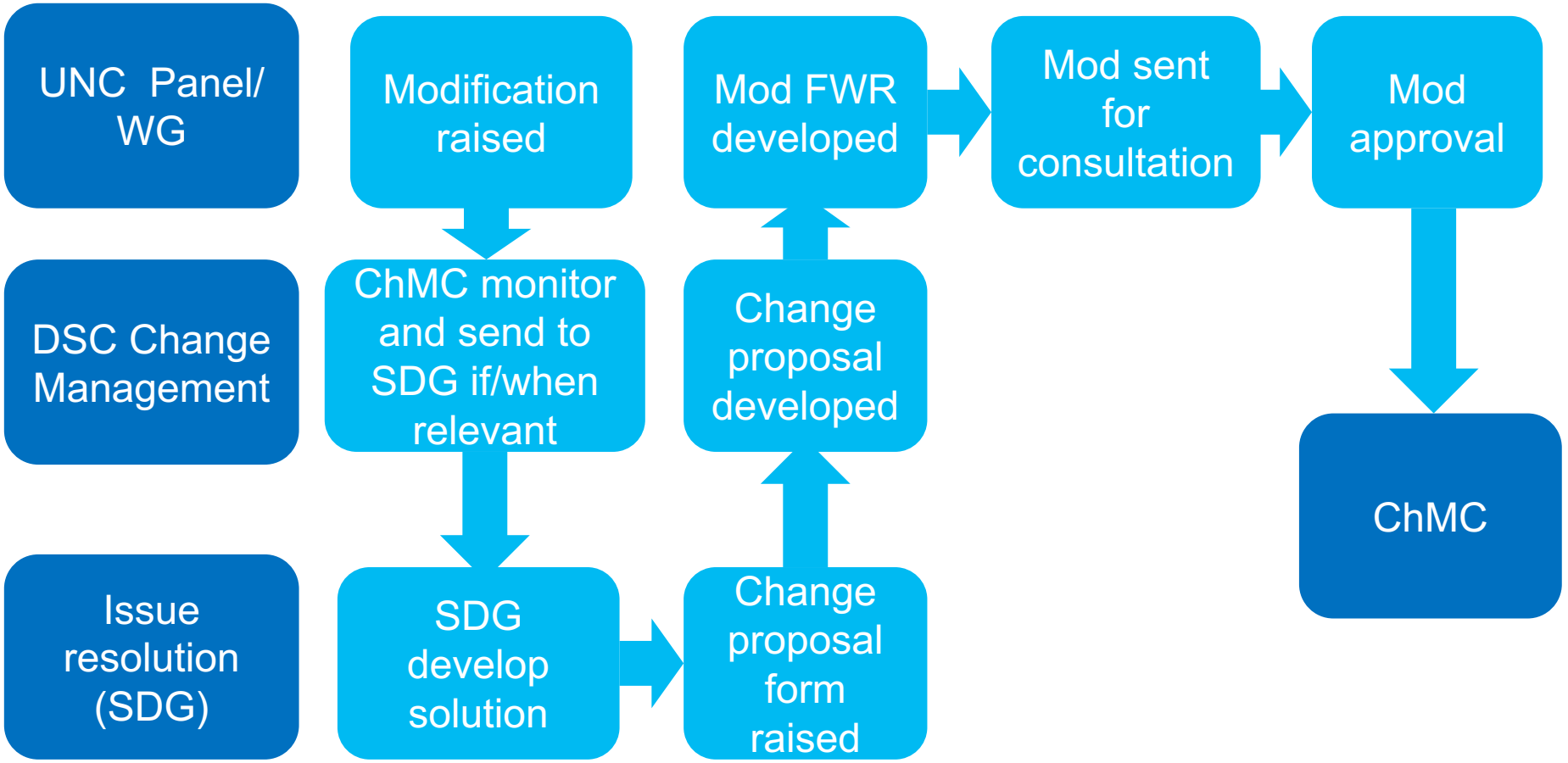
(Critical friend, document drafting support, reporting, updates, design & implementation)

Change always owned by the industry (GTs/IGTs/Shippers)

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – UNC and DSC change process



Xoserve manage the change process centrally

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Change control

1. ChMC review new documentation to approve next steps

e.g. Send to SDG, consultation, reject.

2. ChMC approve activity

e.g. Consult on solution options, request high-level design, request detailed design, additional papers/analysis,

3. ChMC undertake full consultation before CP voting

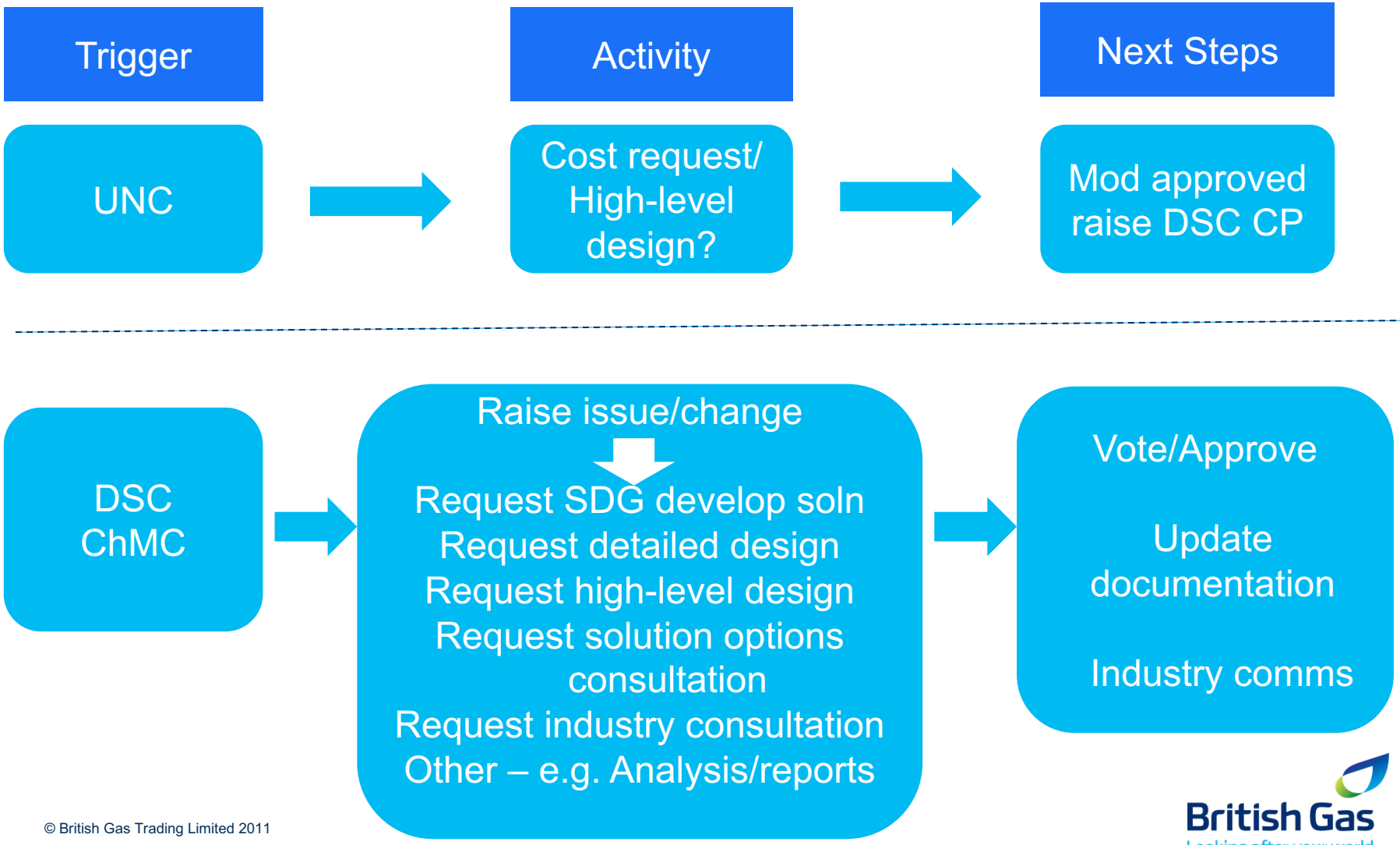
4. New change, consultations, voting outcome communicated to DSC Change Managers

5. Xoserve produce/monitor CPs, manage change process centrally, including meeting documentation

© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Change control proposal (generic activity)



© British Gas Trading Limited 2011

British Gas
Looking after your world

DSC ChMC arrangements – Change Proposal documentation

1. **DSC Issue Form (DSC)**

Change admin (title, proposer details, date raised), background, issue, impacted parties, other considerations

2. **DSC Change Proposal (DCP)**

Change admin (title, proposer details, date raised), change summary, background, impacted parties, solution, funding, other code/process impacts, other considerations, status, release/implementation date, voting outcome, (relevant objectives?).

Question – should there be separate a DCP for different types of change – e.g. NTS, UK Link, governance, DSC, ASA etc.

© British Gas Trading Limited 2011

British Gas
Looking after your world