



Xoserve

UNC 0624R Consultation Activity
Process overview

RAASP – 0624r Consultation Phase

1) Who will perform the task?

- Xoserve Service Development team

2) Who will be requested to provide a Consultation responses?

- DSC Change Management representatives – via Xoserve distribution list
- Also Joint Office to request responses from Distribution Workgroup members
- Both?

3) How will Consultation be supplied?

- In word format, via email from Xoserve email address UKLink@Xoserve.com

4) Where do I provide my organisations response or queries?

- As per email address above – UKLink@Xoserve.com

5) How will I be assured that my organisations response has been received?

- Email will be sent to sender confirming receipt of Consultation response

RAASP – 0624r Consultation phase cont.

6) How will my organisations Consultation response be handled?

- Responses will be saved within a secure internal Shared Area folder
- All responses will be copied within a master spreadsheet – also contained within Shared Area

7) What will Xoserve do with my organisations Consultation response?

- Censor any commercially sensitive information as necessary
- Create a summary document describing the overall industry position on the cost / benefits case of RAASP, against the solution options tabled by Xoserve

Consultation Phase - Process Model

