## **Agenda**

## DSC Contract Management Committee 11:00 Wednesday 15 November 2017

## at Xoserve Limited, Lansdowne Gate, 65 New Road, Solihull, B91 3DL

(Teleconference: 0207 950 1251 access code, 21870295#)

| Item | Topic   |  | Lead              | Category  |  |
|------|---|--|-------------------|---|--|
| 1.0  | Intro<br>1.1<br>1.2<br>1.3<br>1.4   | Apologies for absence Membership Appointments Alternates Approval of minutes (18 October 2017)   | Chair             | Information<br>Information<br>Information<br>Approval |  |
| 2.0  | Busi  | iness Continuity   | CDSP<br>(DSt)     | Information   |  |
| 3.0  | Info<br>3.1   | rmation Security Arrangements GDPR update  | CDSP<br>(SH)      | Information   |  |
| 4.0  | Conf<br>mont<br>4.1<br>4.2  | tract Assurance Audit – no update expected this<br>th<br>Audit Plan – December 2017<br>Audit Summary – January 2017  | CDSP<br>(EBr)     | Information   |  |
| 5.0  | Mon<br>5.1<br>5.2<br>5.3  | thly Contract Management Report (KPIs)  KPI Reports and 3 <sup>rd</sup> Party Invoicing  Summary position of aggregate UIG flows  Consideration of future KPIs and impacts on budget | CDSP (MS/DT) (SS) | Information Information Discussion                    |  |
| 6.0  | Financial Information  6.1 Cost Allocation Model and Methodology No update expected this month.  6.2 CDSP Budget  6.3 Annual Charging Statement – No update expected this month |  | CDSP (MS)         | Information   |  |
| 7.0  | Revi  | ew of Outstanding Actions  | Chair             | Discussion  |  |

| 8.0                 | Key | messages and Items referred from other fora   |                               |                                  |
|---------------------|-----|---|-------------------------------|----------------------------------|
|                     | 8.1 | <ul> <li>DSC Change Management Committee</li> <li>8.1.1 XRN4527 - New Service Line for Reporting<br/>Services to Performance Assurance<br/>Committee (PAC)</li> </ul> | Chair<br>Chair / CDSP<br>(DT) | Information Approval Information |
|                     | 8.2 | PAC/PAFA  | , ,                           |                                  |
| 9.0                 | Any | Other Business  | Chair                         |                                  |
|                     | 9.1 | DSC Credit Committee Member Changes   | Chair                         | Approval                         |
|                     | 9.2 | BP18 update   |                               | Information                      |
|                     | 9.3 | Wider use of the M Number Data Service (no document)  | (SM/DT)                       | Information                      |
|                     | 9.4 | Update: change of specific services invoice date (Christmas) (pdf)  |                               | Information                      |
|                     | 9.5 | Deletion of project documentation   | ES                            | Information                      |
|                     |     |   | CDSP                          |                                  |
| 10.0 Diary Planning |     |   | Chair                         | Information                      |

| Action Table (as at 18 October 2017) |                 |                        |   |                      |                    |  |
|--------------------------------------|-----------------|------------------------|---|----------------------|--------------------|--|
| Action<br>Ref                        | Meeting<br>Date | Minut<br>e Ref         | Action  | Owner                | Status<br>Update   |  |
| 0504                                 | 17/05/17        | From<br>Action<br>0403 | Open Distribution Lists:  To circulate email address lists to the group to confirm the list is up to date.  Contract managers to review distribution lists that Xoserve hold to make sure they hold the correct users.  Xoserve to write out to each organisation for confirmation that they are satisfied with the usage of open distribution lists. | DT<br>All<br>Xoserve | Carried<br>Forward |  |
| 0801                                 | 16/08/17        | 2.0                    | Xoserve to provide the output assurances that would be provided under BCM Options 1&2 and what would overlap with Option 3.   | Xoserve<br>(EBr)     | Carried<br>Forward |  |
| 0802                                 | 16/08/17        | 2.0                    | Xoserve to provide the indicative costs of BCM Option 3 (using the scope of audits under Options 1&2) in November   | Xoserve<br>(EBr)     | Carried<br>Forward |  |

| 0804 | 16/08/17 | 7.0 | New data enquiry service and helpline service – Xoserve to provide a presentation on the actions taken for suspicious use and provide recommendations.  | Xoserve<br>(DT)    | Carried<br>Forward |
|------|----------|-----|---|--------------------|--------------------|
| 0903 | 20/09/17 | 7.0 | Review of Outstanding Actions:  Re: Action 0805 - Xoserve to provide a PAC Change Plan proposal based on an annual budget of £50k and a cap on any individual change and to take this back to the finance team and have it added to the Xoserve business plan. Xoserve to take to PAC/PAFA to make a suggestion as to what the funding should be. | Xoserve<br>(DT/ES) | Carried<br>Forward |
| 1001 | 18/10/17 | 5.0 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  MSm will look to provide Supply Point Information date up to month-end from now  | Xoserve<br>(MSm)   | Pending            |
| 1002 | 18/10/17 | 5.0 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  MSm to provide clarity on what Meter Assets charge is made up from   | Xoserve<br>(MSm)   | Pending            |
| 1003 | 18/10/17 | 5.0 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  MSm split out Invoicing Information to provide more detail against the amendment invoice   | Xoserve<br>(MSm)   | Pending            |
| 1004 | 18/10/17 | 5.0 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  MSm to look to provide reflection of Entry and Exit Energy balancing in Invoicing Information  | Xoserve<br>(MSm)   | Pending            |
| 1005 | 18/10/17 | 5.0 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  MSm to provide 3 <sup>rd</sup> Party services cap line to track  | Xoserve<br>(MSm)   | Pending            |
| 1006 | 18/10/17 | 9.3 | KPI Reports and 3 <sup>rd</sup> Party Invoicing  Xoserve DT to setup a Draft TOR and  Working Group rather than a committee   | Xoserve<br>(MSm)   | Pending            |