



Performance Assurance Committee Meeting

Summary – 05 & 20 November 2018

KEY MESSAGES – 05 NOVEMBER 2018

- The PAFA have drafted a response on behalf of the PAC for Ofgem’s “Switching Programme: Regulation and Governance” consultation.
- The PAFA issued Data Cleanliness Observation letters on the 5th November 2018 to underperforming Shippers based on PARR report 2A.9 – “Use of Standard Correction Factor for sites that have an AQ greater than 732,000 kWh”.
- The PAFA have uploaded Data Cleanliness Observation letters and the Shipper Performance tracker onto the Huddle platform. Access to these documents have been restricted to PAC members only.

KEY MESSAGES – 20 NOVEMBER 2018

- The PAC’s response to the Ofgem “Switching Programme: Regulation and Governance” consultation was approved and sent on 15th November 2018.
- The PAFA provided analysis of PARR report 2A.1 – “Use of Estimated & Check Reads for PC1 and PC2”, highlighting poor performing Shippers.
- The PAC agreed for the PAFA to send out Data Cleanliness Observation letters on the 22nd November 2018 to the poor performing Shippers to incentivise performance improvement.
- The PAC approved the PAFA’s autonomy in issuing Data Cleanliness letters based on future performance analysis.
- The PAFA provided a progress update on Shippers issued with Data Cleanliness letters for PARR report 2A.9 – “Use of Standard Correction Factor for sites that have an AQ greater than 732,000 kWh”.
- Shippers can view performance dashboards for all 10 PARR reports on the Huddle platform (for access please contact PAFA@Gemserv.com).
- The CDSP presented change proposals to the PARR reports relating to adding AQ reporting and for resolving issues to current reports.
- Following the approval of Modification 660S, the PAFA will review the PARR report specification with a view to provide recommendations on enhancements to monitor industry performance.
- The PAC approved the amended Risk Register including two new draft risks relating to Smart Meter installations and post-implementation issues with UK Link.
- PAC approved the revised project plan and agreed to incorporate flexibility to amend the plan as necessary.