



Performance Assurance Committee Meeting

Summary – 08 & 29 January 2019

KEY MESSAGES – 08 JANUARY 2019

- PAFA presented its first draft of the PARR review. Following comments from PAC, PAFA are to liaise with Xoserve to further define the requirements and then assess which changes are possible. PAFA and CDSP to meet on 31st January 2019 to discuss further.
- Outstanding consumption adjustments discussed in detail and further information requested from Xoserve.
 - PAC are to consider beginning the performance improvement process with those shippers that have outstanding consumption adjustments
- PAFA reported that the Risk Model review is underway, and that they are working closely with Xoserve to update all of the data inputs.
 - The Risk Model review is due for completion in February and the findings will be presented to the PAC 19 February 2019

KEY MESSAGES – 29 JANUARY 2019

- PAC agreed to send performance observation letters to all shippers in 2A.5 for Product Class 2 and 4.
- Update was provided for modification 674- currently awaiting a legal review before amendments can be made.
- Xoserve provided a Customer Advocate Update to the PAC.
- PAFA and the Customer Advocate Team will continue to share analysis, insight and market intelligence to better inform performance improvement actions
- PAFA and CDSP to find a way in which shipper packs can be made available to the PAFA so that they can be used for additional contextual performance assurance analysis. To date Scottish Power and Total have agreed to share their Shipper Packs with the PAFA.