



Performance Assurance Committee Meeting

Summary – 12 February 2019

KEY MESSAGES – 12 FEBRUARY 2019

- PAC reviewed 2 of the UNC modification proposals that are currently moving through the modifications process:
 - 664: Transfer of sites with low read submission performance from Class 2 and 3 into Class 4 – further work to be done to define the proposal and shift the focus onto performance improvement via financial incentives
 - 674: Performance Assurance Techniques and Controls – following legal advice, the mod is to be redrafted to reintroduce some of the original detail. Further work also to be done to define the elements of the proposal that are amendments to the UNC and what would be included in the Performance Assurance Framework Document
- Change proposal XRN4795 Amendment to the PARR reports has been finalised and funding agreed by PAC
- Following the UIG Task Force presentation on 28th January, 6 issues have been passed to PAC for potential monitoring.
 - Review of the PARR reports is already underway and PAC will consider the possibility of including these reporting requirements into a PARR change proposal
- PAC are considering the annual work plan and budget for the next financial year and will consult on this as part of its annual review

PAC 'TIP OF THE MONTH'

Are your meter readings loading into UKLink and being used in settlement processes?

- *Review your meter read validation failures!*

If not

- *Does the meter asset information need to be corrected?*
- *Is the reading outside expected tolerances?*
- *Is the 'round the clock' indicator set correctly?*

Make the Corrections

- *Make the changes to asset data so that future readings will load*
- *Understand the consumption levels of your customer and speak to your CAM to ensure that meter readings reflect what is happening*
- *Set the 'round the clock' indicator to show that the meter is advancing correctly or inspect the meter to ensure it is operating correctly.*

If you would like more information on the meter read validation process, please contact your Xoserve customer account manager.