



# Performance Assurance Committee Meeting

## Summary – 14 May 2019

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### KEY MESSAGES – 14 MAY 2019

- PAFA presented their plans for the annual review to the PAC
  - Annual review document is due to be published at the end of June
  - PAFA plan to hold an industry engagement day to present to the work of the PAC to industry, discuss issues raised by industry in particular in relation to meter reading submission and host an 'ask the expert' session with the assistance of Xoserve – details and industry invitations to follow.
- PAFA reported on the first of its planned 'face to face' meetings with Shippers.
  - Very positive feedback from all involved
  - Many of the issues discussed were relevant to the general performance of the industry and PAFA will be factoring these issues into future areas of work
- CDSP presented a new meter reads performance report to the PAC, which demonstrated the AQ at risk across the Product classes and read types (AMR/Smart).
  - The report will feed into the work of the CAMs and may be presented at the proposed engagement day
- A PAC member has raised a draft risk around the use of meter bi-pass
  - Xoserve advised that they should be notified when a bi-pass is on and when it is later switched off.
  - PAFA to discuss with the CDSP the possibility of reporting to both evidence this risk and support it going forward
- There are a number of Shipper vacancies on the Performance Assurance Committee.
  - Should any shippers be interested in holding a seat on the committee they should contact the Joint Office for more information