TOG MONTHLY MI FOR SHIPPERS OFGEM JAN

SSC	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action	Number of Cases Cleared as Valid	Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Total Metric Volume Provided (Cubic Metres)	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	2	0	4	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AVA	0	1	0	0	1	0	0	0%	1	0	1	100%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BNT	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BPG	1	1	2	2	0	1	1	100%	0	0	0	0%	1	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	3	2	3	2	1	1	0	0%	2	180,255	1	50%	1	0	0	0	0
BUS	72	147	427	35	119	28	1	1%	124	513,585	35	24%	33	0	0	0	0
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	18	11	59	58	0	11	9	82%	0	0	0	0%	16	0	0	0	0
CNR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	0	1	3	3	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EIG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EMI	3	1	11	11	0	1	1	100%	0	0	0	0%	3	0	0	0	0
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
ETR	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
FUT	3	3	8	8	0	3	3	100%	0	0	0	0%	3	0	0	0	0
GLC	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
GPL	21	4	19	0	3	1	0	0%	0	0	0	0%	0	0	0	0	0
GRE	3	0	4	4	0	0	0	0%	0	0	0	0%	3	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	149	143	27	13	19	124	1	1%	13	69,503	6	4%	5	0	0	0	0
HUD	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	11	11	2	0	0	11	0	0%	0	0	0	0%	0	0	0	0	0
KAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	107	66	500	405	14	52	41	62%	12	18,489	9	14%	95	0	0	0	0
NGD	2	1	1	1	0	1	0	0%	0	0	0	0%	0	0	0	0	0
NGS	1	1	3	3	0	1	1	100%	0	0	0	0%	1	0	0	0	0
OCG	6	0	12	12	0	0	0	0%	0	0	0	0%	6	0	0	0	0
OPL	42	50	38	12	17	33	3	6%	17	208,547	0	0%	1	0	0	0	0
OSS	63	72	17	3	25	47	0	0%	25	76,612	1	1%	2	0	0	0	0
OVG	4	3	22	22	0	3	3	100%	0	0	0	0%	4	0	0	0	0
PFP	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	11	2	149	14	0	2	1	50%	0	0	0	0%	10	0	0	0	0
SGL	7	6	45	38	0	6	5	83%	0	0	0	0%	6	0	0	0	0
SHE	1	3	2	1	2	1	0	0%	1	0	3	100%	1	0	0	0	0
SOG	1	1	10	10	0	1	0	0%	0	0	1	100%	1	0	0	0	0
SOP	16	33	64	19	29	4	0	0%	25	108,525	11	33%	11	0	0	0	0
SPK	3	1	6	6	0	1	1	100%	0	0	0	0%	3	0	0	0	0
STL	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
TCG	15	18	9	3	3	15	1	6%	1	6,757	2	11%	1	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	6	3	26	19	0	3	1	33%	0	0	1	33%	5	0	0	0	0
YKE	1	3	2	0	2	1	0	0%	3	5,304	0	0%	0	0	0	0	0
TOTAL	575	588	1494	723	235	353	74	13%	224	1,187,577	71	12%	215				

Transporter Report:

· Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

· Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

· Total volumes are obtained from presented figure in CMS prior to any validations

· Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.