TOG MONTHLY MI FOR SHIPPERS OFGEM APF

	THE I WILL OF									Total Metric				Reasonable		Reasonable	Reasonable
ssc	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action		Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Volume Provided (Cubic	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Endeavours Claims Rejected	Endeavours Claims Accepted
ADL	0	0	3	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	0	1	2	2	0	1	0	0%	0	0	1	100%	0	0	0	0	0
AVA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BNT	1	2	1	1	0	2	1	50%	0	0	1	50%	1	0	0	0	0
BPG	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUS	301	156	486	45	126	30	2	1%	143	351,491	14	9%	20	0	0	0	0
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	9	11	47	46	0	11	10	91%	0	0	0	0%	8	0	0	0	0
CNR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EIG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EMI	0	1	3	3	0	1	1	100%	0	0	0	0%	0	0	0	0	0
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
ETR	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
FUT	3	4	7	6	0	4	3	75%	0	0	0	0%	2	0	0	0	0
GLC	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GPL	2	12	7	0	0	12	10	83%	0	0	0	0%	0	0	0	0	0
GRE GRN	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	54	54	24	14	39	15	0	0%	7	9,666	7	13%	6	0	0	0	0
HUD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	28	36	367	292	2	34	32	89%	3	3,404	0	0%	24	0	0	0	0
NGD	1	1	1	1	0	1	1	100%	0	0	0	0%	1	0	0	0	0
NGS	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OCG	2	6	10	10	0	6	6	100%	0	0	0	0%	2	0	0	0	0
OPL	2	3	19	8	2	1	1	33%	2	83,647	0	0%	2	0	0	0	0
OSS	2	0	10	3	0	0	0	0%	0	0	0	0%	2	0	0	0	0
OVG	3	5	14	14	0	5	5	100%	0	0	0	0%	3	0	0	0	0
PEC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
PFP REN	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	59	121	77	2	103	18	1	1%	93	639,776	32	26%	2	0	0	0	0
SGL	10	4	29	22	0	4	3	75%	0	0.39,770	0	0%	9	0	0	0	0
SHE	3	4	2	1	3	1	0	0%	2	19,843	1	25%	1	0	0	0	0
SOG	1	2	14	14	0	2	2	100%	0	0	0	0%	1	0	0	0	0
SOP	13	5	73	34	0	5	4	80%	0	0	0	0%	12	0	0	0	0
SPK	1	2	4	4	0	2	2	100%	0	0	0	0%	1	0	0	0	0
STL	0	2	0	0	0	2	2	100%	0	0	0	0%	0	0	0	0	0
TCG	10	8	5	2	6	2	0	0%	0	0	1	13%	1	0	0	0	0
TEX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
WGS	3	7	17	10	1	6	5	71%	1	4,786	2	29%	3	0	0	0	0
TOTAL	510	0 448	3 1250	0 555	0 282	0 166	0 92	0% 21%	0 251	1 112 612	0 59	0% 13%	0 103	0	0	0	0
IOTAL	510	440	1230	555	202	100	92	Z 170	231	1,112,613	29	1370	103	U	U	U	U

- Transporter Report:

 Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

 Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

 Total volumes are obtained from presented figure in CMS prior to any validations

 Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.