TOG MONTHLY MI FOR SHIPPERS OFGEM MA

										Total Metric				Decemble		Descenable	Decemble
ssc	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action		Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Volume Provided (Cubic	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
ADL	0	0	3	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AGA	1	0	2	2	0	0	0	0%	0	0	0	0%	1	0	0	0	0
AVA	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BGC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BNT	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BPG	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BSH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BTG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUE	0	1	1	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
BUS	136	308	351	54	281	27	2	1%	303	1,024,535	3	1%	10	0	0	0	0
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CNG	9	14	37	36	0	14	13	93%	0	0	0	0%	8	0	0	0	0
CNR	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CPE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DAL	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
DNG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EAS	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EIG	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
EMI	1	1	2	2	0	1	1	100%	0	0	0	0%	1	0	0	0	0
EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
ETR	0	1	0	0	0	1	1	100%	0	0	0	0%	0	0	0	0	0
FUT	0	3	4	3	0	3	3	100%	0	0	0	0%	0	0	0	0	0
GLC	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
GPL	2	2	7	0	0	2	0	0%	0	0	0	0%	0	0	0	0	0
GRE	0	3	0	0	0	3	3	100%	0	0	0	0%	0	0	0	0	0
GRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GUK	5	10	21	14	8	2	0	0%	3	12,619	3	30%	1	0	0	0	0
HUD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IEU	0	0	2	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KAL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
KIN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LCE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
LEP	21	75	313	238	0	75	71	95%	0	0	1	1%	18	0	0	0	0
NGD	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NGS	0	1	1	1	0	1	1	100%	0	0	0	0%	0	0	0	0	0
OCG	4	4	9	9	0	4	4	100%	0	0	0	0%	4	0	0	0	0
OPL	2	0	21	10	0	0	0	0%	0	0	0	0%	2	0	0	0	0
OSS	4	4	10	4	2	2	0	0%	1	1,625	0	0%	1	0	0	0	0
OVG	5	5	13	13	0	5	4	80%	0	0	0	0%	4	0	0	0	0
PEC	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
PFP	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
REN	0	0	3	3	0	0	0	0%	0	0	0	0%	0	0	0	0	0
RGG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SCP	59	85	42	4	74	11	0	0%	76	156,935	^	8%	9	0	0	0	0
SGL	6	3	35	27	0	3	3	100%	0	0	0	0%	6	0	0	0	0
SHE	0	0	2	1		0	0	0%	0	0	0	0%	0	0	Ü		
SOG	144	0	15	15	0	0	0	0%	0	0	0	0%	1	0	0	0	0
SOP	11	9	72	33	0	9	8	89%	0	0	0	0%	10	0	0	0	0
SPK	1	3	0		0	3	3	100%	0	0	0	0%	1	0	0	0	0
STL	0	0		0	0	0		0%	0	0	0	0%	0	0	-	0	0
TCG		6	0	2	5	0	0	0%	2	4,863 0	0	17%	0	0	0	0	0
TEX	0	-			0	-		0%	-		0	0%	-	0	-	0	0
UNI	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UPB	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VEC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VOL	0	0	0	9	2	0	0	0% 60%	0 2	0 4,849	2	0% 40%	0	0	0	0	0
WGS	3	5	16				3		0		0			0	0		
YKE TOTAL	0 275	0 545	3 1006	0 498	0 372	0 173	0 123	0% 23%	387	0 1,205,426	17	0% 3%	0 81	0	0	0	0
TOTAL	213	545	1000	490	312	1/3	123	2370	301	1,205,426	17	370	01	U	U	U	U

- Transporter Report:

 Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

 Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

 Total volumes are obtained from presented figure in CMS prior to any validations

 Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.