



Performance Assurance Committee Meeting

Summary – 10 November 2020

KEY MESSAGES

- **RISK AND ISSUES REGISTER**

- The Performance Assurance Framework Administrator (PAFA) presented an update on the work looking to develop the risk model to value the risks on the risk register. The PAFA walked through a proposed output framework that would use comparable energy values to enable risk comparison.
 - This would enable settlement risks to be easily assessed and benchmarked at a high level, which would enable PAC to compare the high-level values of the risks against one another, therefore highlighting the largest errors and where priority should lie in reducing the risks.
- The next priority for PAFA is to start requesting data from the Central Data Services Provider (CDSP) which will enable PAFA to begin modelling and valuing the risks.

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) presented the impact of UNC modifications 0722 and 0723 on the market.
 - No real evidence of Shippers utilising either modification has been seen in the PC3 and PC4 markets, with read performance in line with the average seen prior to the implementation of the modifications.
 - The number of isolations has been decreasing, particularly since the implementation of Modification 0723, although the data does not distinguish between actual isolations and those that are related to 0723.
 - As expected there continues to be no impact on read performance in PC1 and PC2.
- The PAC were informed there are 15 open improvement plans across various product classes. The PAFA highlighted several Shippers where improvements have been made/seen, Shippers who have met their target and those that have not provided a response or timeframe to their plan.
 - Committee members were generally happy with the progress being made but did discuss some Shippers in more detail, requesting more information.
 - PAC expressed concern over some Shippers inability to monitor their own performance and requested the PAFA/CAMs provide assistance here.
- PAC agreed that the plan provided by one Shipper be interrogated in more detail as there were concerns around timelines provided. A meeting between the Shipper and PAFA/PAC has been proposed.



- The PAFA presented a proposal to target Shippers underperforming against UNC requirements in the PC4 monthly market, an issue that has been the focus of the PAC over the course of the year. Two options were discussed; the first being writing to all 53 Shippers at one time and the second option being a cyclical approach, targeting the Shippers with the worst read performance, highest AQs and most aged reads. Letters would be issued in December 2020, February 2020 and April 2020.
 - PAC members were informed that only high-level updates will be brought into the monthly meetings and will be managed primarily by the PAFA and CAMs due to the practicality of the task. Should any escalation be required, the PAC will be informed of these.
 - PAC members voted for option 2 and requested the PAFA to do this once national lockdown has been lifted.
- The end of Gas Year 19/20 WAR Bands report illustrated that 30% of meters went into the new gas year without the correct WAR Band and therefore potentially increasing UIG.
 - The Committee encourage all Shippers to submit readings for the purpose of WAR Bands, with the first window of submitting readings open in November and December 2020.
- **COVID-19 RELATED MODIFICATIONS**
 - A representative from SGN attended the to present the current issues with Modification 0723, in relation to the use of isolation flag during the COVID-19 period.
 - The DNs are concerned that as there is no way to tell if a site has been isolated under the rules set out in the modification 0723 or otherwise (under UNC code requirements) tracking them and the reinstatement of them when National Lockdowns are lifted is going to be an issue
 - The DNs have reporting that suggests 0723 is being used and have requested that Xoserve attempt to contact these sites to seek more information.
 - The presentation proposed that the PAC request the CDSP to write to users and report back at the December PAC meeting with an update. Further information on the number of sites isolated under COVID-19 and the impacts on UIG once the flag has lifted is to also be provided.
- **PAFA ACCESS TO DATA**
 - An update was provided on XRN4876, which includes a suite of 24 user stories that when implemented will mean that the original 10 PARR reports will all be delivered by the DDP.
 - The update provided by the CDSP explained that the PAFA user stories had been given medium/low priority for implementation so would not be delivered this year



- To overcome this CDSP have worked to gain approval for a PAFA/PAC specific data drop. Work on this will begin in February 2021 and could take between 8 to 12 weeks to complete.

- **ANY OTHER BUSINESS**
 - CDSP provided an update on EUC09 meters which were in the incorrect class. An email communication was issued to PAC whereby feedback was received on the reporting which have been implemented into the draft of the proposed PARR report. It was noted that following up on the highlighted issues can't be undertaken until the PARR report goes live.
 - CDSP sought approval from the Committee on the format and content of the proposed PARR report.
 - PAC members approved the new proposed report which will be added to the PARR document. The document is to be sent the JO for approval at the November Uniform Network Code Committee (UNCC) for approval.