| ssc | $\begin{gathered} \text { Number of } \\ \text { Cases } \\ \text { Received } \end{gathered}$ | Number of Cases Cleared | Number of <br> Cases Stil <br> Outstandin | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | \% Cleared Cases Subject to 80-day Closures | Number of Cases Cleared \& Volume Provided |  | Number of Cases Cleared - Shipper Actioned | $\text { \% Cleared - Shipper } \begin{aligned} & \text { Actioned } \end{aligned}$ | Number of Cases Sent to Shipper for Action This Month | $\begin{aligned} & \text { Reasonable } \\ & \text { Endeavours } \\ & \text { Claims Received } \end{aligned}$ | $\begin{gathered} \text { Reasonable } \\ \text { Endeavours } \\ \text { Claims Cleared } \end{gathered}$ | $\begin{aligned} & \text { Reasonable } \\ & \text { Endeovours } \\ & \text { Calims } \\ & \text { Rejcced } \end{aligned}$ | $\begin{aligned} & \text { Reasonable } \\ & \text { Endouvours } \\ & \text { Chaims } \\ & \text { Accepled } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| ADL | 0 | 0 | 6 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| AGA | 1 | 0 | 5 | 5 | 0 | 0 | 0 | 0\% | 0 | 0 | - | 0\% | 1 | 0 | 0 | 0 | 0 |
| ava | 1 | 0 | 2 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| bgc | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| BNT | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| BPG | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| вte | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| вTG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| BUE | 0 | 0 | 2 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| bus | 125 | 116 | 509 | 36 | 79 | 37 | 1 | 1\% | 84 | 171,662 | 31 | 27\% | 18 | 11 | 11 | 0 | 11 |
| CIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| CNa | 7 | 15 | 36 | 35 | 0 | 15 | 13 | 87\% | 0 | 0 | 0 | 0\% | 5 | 0 | 0 | 0 | 0 |
| CNR | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| DAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| dNG | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| EAS | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ElG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ем | 1 | 0 | 5 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| EMP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Eon | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ETR | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| fut | 2 | 0 | 6 | 5 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| glc | 1 | 2 | 2 | 2 | 0 | 2 | 1 | 50\% | 0 | 0 | 1 | 50\% | 1 | 0 | 0 | 0 | 0 |
| GPL | 7 | 7 | 15 | 0 | 0 | 7 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 2 | 1 | 1 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| GRN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Guk | 36 | 34 | 15 | 5 | 17 | 17 | 1 | 3\% | 6 | 13,468 | 1 | 3\% | 4 | 0 | 0 | 0 | 0 |
| HBL | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| HUD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| ieu | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| KAL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| kin | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| LCE | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| LEP | 31 | 28 | 101 | 14 | 15 | 13 | 6 | 21\% | 11 | 6,943 | 8 | 29\% | 10 | 0 | 0 | 0 | 0 |
| ngi | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| NGS | 3 | 1 | 8 | 8 | 0 | 1 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| ocg | 2 | 2 | 12 | 12 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| OPL | 28 | ${ }^{28}$ | 30 | 7 | 3 | 25 | 4 | 14\% | 3 | 4,864 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| oss | 2 | 3 | 12 | 1 | 0 | 3 | 1 | 33\% | 0 | 0 | 1 | 33\% | 1 | 0 | 0 | 0 | 0 |
| ova | 2 | 2 | 13 | 13 | 0 | 2 | 2 | 100\% | 0 | 0 | 0 | 0\% | 2 | 0 | 0 | 0 | 0 |
| PEC | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| PFP | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| pow | 3 | 0 | 4 | 4 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 3 | 0 | 0 | 0 | 0 |
| Ren | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 0\% | 0 | 0 | 1 | 100\% | 1 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| SCP | 11 | 15 | 11 | 0 | 2 | 13 | 1 | 7\% | 0 | 0 | 14 | 93\% | 11 | 0 | 0 | 0 | 0 |
| sGL | 12 | 13 | 96 | 26 | 2 | 11 | 9 | 69\% | 0 | 0 | 3 | 23\% | 11 | 0 | 0 | 0 | 0 |
| SHE | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| Sog | 1 | 0 | 2 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| sop | 36 | 56 | 82 | 40 | 17 | 39 | 24 | 43\% | 17 | 64,525 | 27 | 48\% | 31 | 0 | 0 | 0 | 0 |
| SPK | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| STL | 0 | 3 | 1 | 1 | 0 | 3 | 0 | 0\% | 0 | 0 | 3 | 100\% | 0 | 0 | 0 | 0 | 0 |
| tcg | 15 | 13 | 4 | 1 | 6 | 7 | 0 | 0\% | 0 | 0 | 0 | 0\% | 1 | 0 | 0 | 0 | 0 |
| TEX | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| TLL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 7 | 2 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | \%\% | 0 | 0 | 0 | 0 | 0 |
| UPB VEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0\% | 0 | 0 | $0$ | 0 | $0$ |
| vec vol | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \%\% | 0 | 0 | 0 | 0\% | 0 | 0 | 0 | 0 | 0 |
| VoL | $\stackrel{13}{13}$ | ${ }_{11}^{0}$ | ${ }_{36}$ | ${ }_{9}$ | ${ }_{7}$ | ${ }_{4}$ | 0 | 0\% | 0 10 | ${ }_{8,830}$ | 0 | \%\% | 0 | 0 | 0 | 0 | 0 |
| YKE | 0 |  |  |  |  |  |  | 0\% |  |  |  |  |  |  | 0 | 0 | , |
| TOTAL | 346 | 354 | 1048 | 253 | 148 | 206 | 69 | 19\% | 131 | 270,292 | 91 | 26\% | 117 | 11 | 11 | 0 | 11 |

ransporter Report:
Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)


