

TOG MONTHLY MI FOR SHIPPERS OFGEM FEI

| SSC | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|--------------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL | 1 | 2 | 6 | 0 | 0 | 2 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| AGA | 0 | 1 | 6 | 6 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| AVA | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BGC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BNT | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BPG | 2 | 1 | 3 | 3 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| BSH | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BTG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| BUE | 1 | 0 | 4 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| BUS | 79 | 67 | 453 | 65 | 33 | 34 | 8 | 12% | 35 | 99,216 | 13 | 19% | 30 | 30 | 30 | 1 | 29 |
| CIR | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CNG | 9 | 17 | 26 | 25 | 0 | 17 | 15 | 88% | 0 | 0 | 0 | 0% | 7 | 0 | 0 | 0 | 0 |
| CNR | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| CPE | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DAL | 1 | 1 | 0 | 0 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| DNG | 0 | 1 | 1 | 1 | 0 | 1 | 0 | 0% | 0 | 0 | 1 | 100% | 0 | 0 | 0 | 0 | 0 |
| EAS | 1 | 0 | 3 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| EIG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EMI | 2 | 1 | 5 | 3 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| EMP | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| EON | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| ETR | 0 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| FUT | 2 | 1 | 7 | 6 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| GLC | 2 | 0 | 4 | 4 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 2 | 0 | 0 | 0 | 0 |
| GPL | 3 | 3 | 15 | 0 | 1 | 2 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRE | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GRN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| GUK | 27 | 27 | 14 | 6 | 23 | 4 | 2 | 7% | 6 | 13,460 | 1 | 4% | 2 | 0 | 0 | 0 | 0 |
| HBL | 5 | 1 | 9 | 9 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| HUD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| IEU | 0 | 0 | 2 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| KAL | 0 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| KIN | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LCE | 0 | 1 | 0 | 0 | 0 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| LEP | 19 | 14 | 103 | 22 | 3 | 11 | 2 | 14% | 3 | 6,050 | 4 | 29% | 8 | 0 | 0 | 0 | 0 |
| NGD | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| NGS | 0 | 2 | 6 | 6 | 0 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| OCG | 7 | 6 | 12 | 12 | 0 | 6 | 4 | 67% | 0 | 0 | 0 | 0% | 5 | 0 | 0 | 0 | 0 |
| OPL | 4 | 3 | 34 | 12 | 0 | 3 | 2 | 67% | 0 | 0 | 0 | 0% | 3 | 0 | 0 | 0 | 0 |
| OSS | 2 | 3 | 12 | 0 | 2 | 1 | 0 | 0% | 2 | 2,413 | 1 | 33% | 1 | 0 | 0 | 0 | 0 |
| OVG | 4 | 4 | 16 | 16 | 0 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 4 | 0 | 0 | 0 | 0 |
| PEC | 2 | 1 | 2 | 2 | 0 | 1 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| PFP | 1 | 2 | 2 | 2 | 0 | 2 | 1 | 50% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| POW | 1 | 0 | 5 | 5 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| REN | 0 | 0 | 2 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| RGG | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SCP | 9 | 11 | 14 | 3 | 5 | 6 | 0 | 0% | 0 | 0 | 8 | 73% | 6 | 0 | 0 | 0 | 0 |
| SGL | 16 | 5 | 114 | 44 | 0 | 5 | 3 | 60% | 0 | 0 | 0 | 0% | 14 | 0 | 0 | 0 | 0 |
| SHE | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SLD | 1 | 0 | 1 | 1 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| SOG | 2 | 2 | 1 | 1 | 0 | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| SOP | 22 | 18 | 89 | 55 | 4 | 14 | 7 | 39% | 2 | 6,648 | 5 | 28% | 17 | 0 | 0 | 0 | 0 |
| SPK | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| STL | 1 | 0 | 3 | 3 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| TCG | 6 | 5 | 5 | 1 | 5 | 0 | 0 | 0% | 2 | 5,399 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TEX | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 1 | 0 | 0 | 0 | 0 |
| TIL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UNI | 0 | 0 | 7 | 2 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| UPB | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VEC | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| VOL | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| WGS | 24 | 24 | 36 | 5 | 17 | 7 | 3 | 13% | 18 | 18,820 | 2 | 8% | 1 | 0 | 0 | 0 | 0 |
| YKE | 1 | 1 | 0 | 0 | 1 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0 | 0 | 0 | 0 | 0 |
| TOTAL | 258 | 226 | 1032 | 334 | 94 | 132 | 57 | 25% | 68 | 152,006 | 35 | 15% | 115 | 30 | 30 | 1 | 29 |

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations.
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.