

TOG MONTHLY MI FOR SHIPPERS OFGEM JUI

| SSC   | Number of Cases Received | Number of Cases Cleared | Number of Cases Still Outstanding | Total Outstanding Awaiting Shipper Action | Number of Cases Cleared as Valid | Number of Cases Cleared as Invalid | Number of Cases Subject to 80-day Closures | % Cleared Cases Subject to 80-day Closures | Number of Cases Cleared & Volume Provided | Total Metric Volume Provided (Cubic Metres) | Number of Cases Cleared - Shipper Actioned | % Cleared - Shipper Actioned | Number of Cases Sent to Shipper for Action This Month | Reasonable Endeavours Claims Received | Reasonable Endeavours Claims Cleared | Reasonable Endeavours Claims Rejected | Reasonable Endeavours Claims Accepted |
|-------|--------------------------|-------------------------|-----------------------------------|---|----------------------------------|------------------------------------|--|--|---|---|--|------------------------------|---|---------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------|
| ADL   | 1                        | 1                       | 6                                 | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| AGA   | 2                        | 2                       | 4                                 | 4   | 0                                | 2                                  | 1  | 50%  | 0   | 0   | 1  | 50%                          | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| AVA   | 0                        | 1                       | 1                                 | 1   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BGC   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BNT   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BPG   | 0                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BSH   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTE   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BTG   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUE   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| BUS   | 65                       | 80                      | 354                               | 35  | 52                               | 28                                 | 0  | 0%   | 53  | 110,978                                     | 29   | 36%                          | 23  | 10                                    | 0                                    | 0                                     | 0                                     |
| CIR   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| CNG   | 11                       | 5                       | 30                                | 29  | 0                                | 5                                  | 4  | 80%  | 0   | 0   | 0  | 0%                           | 10  | 0                                     | 0                                    | 0                                     | 0                                     |
| CNR   | 0                        | 3                       | 4                                 | 4   | 0                                | 3                                  | 3  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| CPE   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DAL   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| DNG   | 0                        | 0                       | 4                                 | 4   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EAS   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EEP   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EIG   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EMI   | 1                        | 1                       | 4                                 | 4   | 4                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| EMP   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| EON   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| ETR   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| FUT   | 2                        | 2                       | 8                                 | 7   | 0                                | 2                                  | 2  | 100%                                       | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| GLC   | 1                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| GPL   | 1                        | 1                       | 11                                | 0   | 0                                | 1                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRE   | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GRN   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| GUK   | 0                        | 3                       | 8                                 | 2   | 0                                | 3                                  | 3  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| HBL   | 6                        | 4                       | 15                                | 15  | 0                                | 4                                  | 4  | 100%                                       | 0   | 0   | 0  | 0%                           | 6   | 0                                     | 0                                    | 0                                     | 0                                     |
| HUD   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| IEU   | 0                        | 0                       | 1                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| KAL   | 2                        | 1                       | 4                                 | 4   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| KIN   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| LCE   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| LEP   | 23                       | 23                      | 39                                | 33  | 12                               | 11                                 | 7  | 30%  | 10  | 16,949                                      | 3  | 13%                          | 13  | 0                                     | 0                                    | 0                                     | 0                                     |
| NGD   | 1                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| NGS   | 3                        | 8                       | 7                                 | 7   | 0                                | 8                                  | 8  | 100%                                       | 0   | 0   | 0  | 0%                           | 3   | 0                                     | 0                                    | 0                                     | 0                                     |
| OCG   | 9                        | 7                       | 12                                | 12  | 0                                | 7                                  | 5  | 71%  | 0   | 0   | 0  | 0%                           | 7   | 0                                     | 0                                    | 0                                     | 0                                     |
| OPL   | 35                       | 33                      | 28                                | 9   | 1                                | 32                                 | 5  | 15%  | 1   | 0   | 0  | 0%                           | 4   | 0                                     | 0                                    | 0                                     | 0                                     |
| OSS   | 7                        | 5                       | 12                                | 1   | 1                                | 4                                  | 0  | 0%   | 1   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| OVG   | 2                        | 4                       | 8                                 | 8   | 0                                | 4                                  | 2  | 50%  | 0   | 0   | 1  | 25%                          | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| PEC   | 1                        | 3                       | 1                                 | 1   | 0                                | 3                                  | 2  | 67%  | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| PPF   | 1                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| POW   | 7                        | 3                       | 26                                | 26  | 0                                | 3                                  | 3  | 100%                                       | 0   | 0   | 0  | 0%                           | 7   | 0                                     | 0                                    | 0                                     | 0                                     |
| REN   | 52                       | 3                       | 53                                | 53  | 0                                | 3                                  | 1  | 33%  | 0   | 0   | 0  | 0%                           | 50  | 0                                     | 0                                    | 0                                     | 0                                     |
| RGG   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SCP   | 9                        | 9                       | 28                                | 17  | 1                                | 8                                  | 0  | 0%   | 1   | 0   | 9  | 100%                         | 9   | 0                                     | 0                                    | 0                                     | 0                                     |
| SGL   | 11                       | 24                      | 53                                | 12  | 9                                | 15                                 | 7  | 29%  | 10  | 194,781                                     | 5  | 21%                          | 5   | 0                                     | 0                                    | 0                                     | 0                                     |
| SHE   | 1                        | 1                       | 8                                 | 7   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 1   | 0                                     | 0                                    | 0                                     | 0                                     |
| SLD   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOG   | 0                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| SOP   | 29                       | 33                      | 58                                | 34  | 16                               | 17                                 | 3  | 9%   | 12  | 19,878                                      | 30   | 91%                          | 29  | 0                                     | 0                                    | 0                                     | 0                                     |
| SPK   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| STL   | 0                        | 0                       | 1                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TCG   | 0                        | 0                       | 2                                 | 1   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TEX   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TIL   | 2                        | 0                       | 2                                 | 2   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| UNI   | 0                        | 0                       | 5                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| UPB   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VEC   | 0                        | 0                       | 0                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| VOL   | 0                        | 1                       | 0                                 | 0   | 0                                | 1                                  | 1  | 100%                                       | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| WGS   | 4                        | 13                      | 19                                | 10  | 7                                | 6                                  | 2  | 15%  | 4   | 9,702                                       | 9  | 69%                          | 2   | 0                                     | 0                                    | 0                                     | 0                                     |
| YKE   | 0                        | 0                       | 1                                 | 0   | 0                                | 0                                  | 0  | 0%   | 0   | 0   | 0  | 0%                           | 0   | 0                                     | 0                                    | 0                                     | 0                                     |
| TOTAL | 289                      | 275                     | 830                               | 356                                       | 99                               | 176                                | 68   | 25%  | 92  | 352,288                                     | 87   | 32%                          | 183   | 10                                    | 0                                    | 0                                     | 0                                     |

Transporter Report:

- Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).
- Open data related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.
- Total volumes are obtained from presented figure in CMS prior to any validations
- Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.