TOG MONTHLY MI FOR SHIPPERS OFGEM AU

ssc	Number of Cases Received	Number of Cases Cleared	Number of Cases Still Outstanding	Total Outstanding Awaiting Shipper Action		Number of Cases Cleared as Invalid	Number of Cases Subject to 80-day Closures	% Cleared Cases Subject to 80-day Closures	Number of Cases Cleared & Volume Provided	Provided	Number of Cases Cleared - Shipper Actioned	% Cleared - Shipper Actioned	Number of Cases Sent to Shipper for Action This Month	Reasonable Endeavours Claims Received	Reasonable Endeavours Claims Cleared	Reasonable Endeavours Claims Rejected	Reasonable Endeavours Claims Accepted
DL	0	0	6	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GA VA	0	0	4	4	0	0	0	100%	0	0	0	0% 0%	0	0	0	0	0
GC	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NT	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
PG	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
SH	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TE TG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UE	0	0	1	1	0	0	0	0%	0	0	0	0%	0	0	0	0	0
BUS	44	61	369	35	38	23	2	3%	38	175,640	19	31%	21	16	11	2	9
CIR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
NG	7	7	28	27	0	7	6	86%	0	0	0	0%	6	0	0	0	0
ONR OPE	1	0	3	3	0	3	2	67% 0%	0	0	0	0%	0	0	0	0	0
DAL	0	1	0	0	0	1	0	100%	0	0	0	0% 0%	0	0	0	0	0
ONG	1	1	4	4	0	1	1	100%	0	0	0	0%	1	0	0	0	0
AS	0	2	0	0	2	0	0	0%	2	61,043	0	0%	0	0	0	0	0
EP	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
EIG	1	2	0	0	0	2	1	50%	0	0	0	0%	0	0	0	0	0
MI	0	1	4	4	1	0	0	0%	1	0	1	100%	0	0	0	0	0
EMP EON	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
TR	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
UT	3	4	8	7	0	4	3	75%	0	0	0	0%	2	0	0	0	0
GLC	0	0	2	2	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SPL	0	0	11	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
SRE	1	0	1	1	0	0	0	0%	0	0	0	0%	1	0	0	0	0
SRN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IBL	0	4	6 12	12	0	4	4	100% 100%	0	0	0	0% 0%	0	0	0	0	0
IUD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EU	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
AL	0	0	5	5	0	0	0	0%	0	0	0	0%	0	0	0	0	0
(IN	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
.CE	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
.EP	44	24	46	37	12	12	5	21%	13	48,175	3	13%	19	0	0	0	0
IGD IGS	0	0 2	5	5	0	0 2	0 2	0% 100%	0	0	0	0% 0%	1	0	0	0	0
OCG	1	3	13	13	0	3	3	100%	0	0	0	0%	1	0	0	0	0
)PL	12	13	29	9	1	12	2	15%	2	0	0	0%	0	0	0	0	0
SS	7	5	16	1	0	5	0	0%	0	0	0	0%	0	0	0	0	0
VG	4	2	9	9	0	2	1	50%	0	0	1	50%	4	0	0	0	0
EC	0	1	2	2	0	1	1	100%	0	0	0	0%	0	0	0	0	0
PFP OW	0	6	27	27	0	0	0	0% 100%	0	0	0	0% 0%	0	0	0	0	0
EN.	0	0	52	52	0	0	0	0%	0	0	0	0%	0	0	0	0	0
GG	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
CP	12	3	21	10	0	3	0	0%	0	0	0	0%	9	0	0	0	0
GL	4	71	33	13	67	4	3	4%	70	1,107,230	4	6%	4	0	0	0	0
HE	2	0	7	6	0	0	0	0%	0	0	0	0%	2	0	0	0	0
LD	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OG OP	1 48	1 58	2 37	2 21	0 38	20	1	100% 7%	0 29	0 45,825	0 52	0% 90%	1 46	0	0	0	0
PK	0	0	0	0	0	0	0	0%	0	45,625	0	0%	0	0	0	0	0
TL	0	1	0	0	0	1	0	0%	0	0	1	100%	0	0	0	0	0
CG	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
EX	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
IL.	1	0	3	3	0	0	0	0%	0	0	0	0%	1	0	0	0	0
INI	0	5	0	0	5	0	0	0%	5	4,222	0	0%	0	0	0	0	0
PB EC	0	0	0	0	0	0	0	0%	0	0	0	0% 0%	0	0	0	0	0
OL	0	0	0	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
VGS	0	3	18	9	0	3	3	100%	0	0	0	0%	0	0	0	0	0
ΊΚΕ	0	0	1	0	0	0	0	0%	0	0	0	0%	0	0	0	0	0
OTAL	203	291	792	329	164	127	57	20%	160	1,442,135	82	28%	127	16	11	2	9

- Transporter Report:

 Data reflects activity as recorded in the Transporter Agency systems (Contact Management System (CMS)).

 Open data reflect related to activity within the geographic area or responsibility of each Transporter and included instances which are the responsibility of the registered Shipper to resolve.

 Total volumes are obtained from presented figure in CMS prior to any validations

 Closed data reflects activity that is likely to be a Transporter responsible activity at the time of system closure of the case.