



# Performance Assurance Committee Meeting

## Summary – 15<sup>th</sup> March 2022

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### KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **Isolated meters:** The PAC requested the CDSP to contact a number of current Shippers which have a large proportion of sites which are isolated but have evidence of progressing meter readings. Although all meter readings are rejected for isolated sites, the CDSP are able to see the rejected reads and for many sites this shows progression of the index since isolation which would suggest that the site is actually consuming gas. **These sites need to be investigated and the isolation flag removed, to ensure that settlement is accurate.**
- **Sites with meter bypass recorded:** 37 meters are flagged as “open” which means that gas is flowing around the meter rather than through it, so is not being metered. The CDSP wrote to all Shippers with open bypasses, but several have not yet replied, and others have not completed their actions. **PAC are very concerned that once a bypass is closed, the Shipper is not assessing the amount of gas consumed and submitting a consumption adjustment. This means that settlement has not been corrected for the unrecorded gas. The PAC encourage all Shippers to engage with the CDSP.**
- **Line in the sand:** The number of sites which are rolling over into the 3 and 4 year category remain a great concern to the PAC. **The PAC have requested the PAFA to engage with Shippers who have overdue sites but would advise Shippers to assess their portfolio.**

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on four of the eight Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
  - The PAFA provided an update on Shipper “Seoul” who were requested to move non-communicating SMART meters to PC4. The Shipper has had 75% of rejections received on the sites being reclassified, which they are working with the CDSP on. PAC granted an extension to the initial deadline with all site reclassifications to be completed by 18<sup>th</sup> April 2022.
  - An overview was provided on the eight Shippers allocated sites through the Supplier of Last Resort (SoLR) process as a result of the current GB Energy Crisis. The impacts have started to filter through the transfer read performance reports for all the Shippers but are yet to be seen in the read performance reports, due to these sites being mainly in the PC4 Monthly market and the availability of that data. Monthly updates will continue to feed through to PAC.
  - Committee members were informed of increased meter reads occurring under Shipper “Bucharest” portfolio. This is due to the Shipper gaining a large number



of sites which were incorrectly classified in PC3 and were correctly classified into PC4. During the reclassification process, the 10-day window did not apply, and these sites generated estimates. To correct for this, the Shipper replaced these meter reads.

- The PAFA informed Committee members of the different logic applied on the Performance Assurance Reports Register (PARR) reports and the Data Discovery platform (DDP) for the AQ corrections report (2A.8/2B.8). The DDP report provided a more rounded view of the process, which would enable PAC to make more effective decisions in this area. The PAFA recommended the report to be sourced from the DDP to reflect this, which PAC members approved of.

- **RISK AND ISSUES UPDATE**

- The PAFA presented updates on risks in relation to Drift, Replaced Reads, Line in the Sand and Transfer Reads.
  - The Value at Risk (VAR) of the Drift risk had increased as a result of an increased number of check reads not completed. PAFA had recommended that now Covid restrictions have lifted and we should be in “business as usual” activity, which PAC members agreed with. **The PAC encourage all Shippers to submit check reads where applicable before any further actions are taken to address the risk.**
  - PAFA provided an overview of line in the sand, with the Value at Risk increasing by 85% over the course of the year. The number of sites that are currently rolling over is increasing and the PAC would be putting greater emphasis and resource to tackle this area.

- **DATA DISCOVERY PLATFORM (DDP) UPDATE**

- No further update provided on the backlog user stories, which still require costings to be calculated. An update will be provided at the April PAC meeting.

- **ANY OTHER BUSINESS**

- **Strategic workshop:** The PAFA provided an update on the Performance Assurance matrix, which was requested by PAC as a new methodology used to target Shippers. Shippers would be scored across various reports including; Read performance, Check reads not completed, Transfer Read performance, Aged reads and AQ at risk. PAC members positively responded to the matrix and welcomed the response. PAFA informed PAC members that the document was a work in progress and the second strategic workshop would be a more appropriate meeting to discuss the finer details.
- **Modification 0734:** The CDSP presented an overview of Modification 0734, which reports on the valid confirmed theft of gas. The associated Performance Assurance Report Register (PARR) was presented to Committee members, with a view to bring the reporting back to the April PAC meeting for approval. The report would then be approved at the April UNCC meeting.