



Performance Assurance Committee Meeting

Summary – 12th April 2022

KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **Isolated meters:** The Performance Assurance Committee (PAC) requested the Central Data Services Provider (CDSP) to contact a number of current Shippers which have a large proportion of sites which are isolated but there is evidence of progressing meter readings. Although all meter readings are rejected for isolated sites, the CDSP have identified that there are rejected reads for sites which have been isolated suggesting that the site is actually consuming gas.

PAC would like these sites to be investigated and the isolation status verified to ensure that settlement is accurate.

- **Sites with meter bypass recorded:** 37 meter bypasses are flagged as “open” which means that gas is flowing and not being recorded by the meter. The CDSP wrote to all Shippers with open bypasses, but several have not yet replied, and others have not completed their actions.

PAC are very concerned that once a bypass is closed, the Shipper are not following the correct procedure in assessing the amount of gas consumed and submitting a consumption adjustment, when required. This means that settlement has not been corrected for the unrecorded gas consumed while the bypass was open. The PAC encourage all Shippers to engage with the CDSP on this matter.

- **Winter Annual Ratio (WAR) Bands** – 13.52% of eligible meters have not had a reading provided in the first window for the annual winter consumption ratio calculation. This results in inaccurate consumption profiling for the sites.

The PAC encourage all parties to submit any missed readings in the September window (scheduled to open between 01/09/2022 and 30/09/2022) and to continue to submit readings for the second window which opened on 1st March and closes on 30th April.

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on three of the eight Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
 - The PAC terminated Shipper “Reykjavik” performance improvement plan as all sites will be migrating across to another Shipper Short Code.
- The PAFA informed Committee members of three Shippers who are on improvement plans.
 - The PAC decided to terminate two of the plans as both of the Shippers are exiting the market and pose a low and declining risk to settlement.



- Committee members agreed to call in Shipper “Maputo”, who have not responded to the PAFA or the CDSP. The Shipper has been requested to provide a performance improvement plan in advance and attend the June PAC meeting to present it.
 - An overview was provided on the eight Shippers allocated sites through the Supplier of Last Resort (SoLR) process as a result of the current GB Energy Crisis. The impacts have started to filter through the transfer read performance reports for all the Shippers but are yet to be seen in the read performance reports, due to these sites being mainly in the PC4 Monthly market and the time lag of that data. Monthly updates will continue to be highlighted as necessary to PAC.
- **RISK AND ISSUES UPDATE**
 - The PAFA presented updates on the evaluation of risks in relation to Theft, Correction Factors and Meter Read Performance in Product Classes 1 and 2.
 - No changes to the mitigations were recommended for any of the risks before the next refresh is presented to the Committee.