



# Performance Assurance Committee Meeting

## Summary – 14<sup>th</sup> June 2022

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### KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **Isolated meters:** The Performance Assurance Committee (PAC) requested the Central Data Services Provider (CDSP) contact a number of Shippers which have a large proportion of sites which are flagged as isolated but have evidence of progressing meter readings on central systems. Although all meter readings are rejected for isolated sites, the CDSP have identified that the readings suggest that the site is actually consuming gas.

**PAC would like these sites to be investigated and the isolation status verified to ensure that settlement is accurate.**

- **Line in the Sand:** The PAFA will be issuing letters, on behalf of the PAC, to those Shippers who have not had meters read for a period greater than three years.

**Industry communications on 'Line in the Sand' will commence shortly**

- **Check reads:** There is a concern amongst PAC members around the increasing number of check reads not being completed and therefore a potential impact on settlement accuracy. The PAC urge all parties to ensure check reads processing is to be done. Training material can be found on the [Xoserve website](#).

**The PAC request all Shippers to submit Check reads where applicable.**

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the Performance Assurance Committee (PAC) with updates on two of the five Shippers (excluding those which are part of the PC4 monthly improvement targeting activity) that are currently on Performance Improvement Plans.
- An overview was provided on the NDM sample data submission in April 2022. There has been a significant improvement in successful submission rates and the PAC would like to thank the Demand Estimation team for the support provided to Shippers.

- **RISK AND ISSUES UPDATE**

- The PAFA presented updates on seven risks this month. No additional mitigating actions were recommended due to recent performance observations.
- PAFA are to issue letters in the next month in relation to 'line in the sand' strategy and plan agreed by PAC.