



# Performance Assurance Committee Meeting

## Summary – 15<sup>th</sup> November 2022

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### KEY MESSAGES

- **AREAS OF PAC CONCERN**

- **UNC674V (Performance Assurance Techniques and Controls) implementation;**  
The Performance Assurance Committee (PAC) considered the designated implementation date of 1<sup>st</sup> November 2022 for UNC674V and IGT138V. The discussion included how the new Performance Assurance Framework Document (PAFD) should be implemented. The PAFD has been amended and uploaded to the Joint Office website. The three month transition period has been granted by the Committee and they are now considering what they will be doing during the transition period, this includes holding additional meetings to consider the additional work.
- **‘Line in the Sand’ Strategy 2022/2023**  
The strategy is progressing with the Performance Assurance Framework Administrator (PAFA) to refresh the data for those Shippers who have had letters issued to examine whether further action is required. These will be presented at the December PAC meeting scheduled for Tuesday 13<sup>th</sup> December with the view to invite Shippers with no improvement to the January PAC meeting.

- **SHIPPER PERFORMANCE ANALYSIS**

- The Performance Assurance Framework Administrator (PAFA) provided the PAC with updates on the four Shippers that are currently on Performance Improvement Plans (excluding those which are part of the PC4 monthly improvement targeting activity).
- Committee members were presented with the an analysis of the Performance Improvement Plans in relation to the Holistic Performance Matrix, following finalisation of the matrix at the October PAC meeting. A number of plans are due to close with the view to re-issue in February 2023 if performance does not improve.
- An update was provided to the PAC by the Chair on Shipper “Maputo”. The Shipper has had two meeting with the Joint Office, PAFA and the Central Data Services Provider (CDSP) who have offered support in terms of meter read submission. There has been no progress in performance and they will be invited back to the February 2023 PAC meeting to provide an update on their performance.

- **ANY OTHER BUSINESS**

- **Risk Register update:** The PAFA presented a draft risk on isolated sites which was approved by the Committee. The risk is to be added to the risk register.