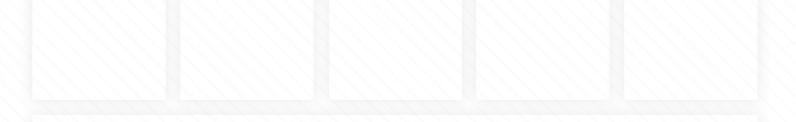


## **REC Update**

## February 2022

## **Missing Messages**

- 300 Missing Messages (as at 17th February) Last message 11<sup>th</sup> February 2023 (was 205 last month)
  - 1 message in February (as at 17<sup>th</sup>)
  - Above figure includes 94 Registrations that GRDA hadn't received a Pending or SecuredActive (so reconciliation by GRDA was not possible)
  - Note: a further pot of 49 messages where GRDA has no record of messages



## **Secure Active Notification proxy**

 Secure Active Notification proxy reconciliation for Missing Messages identified by Xoserve received w/c 6<sup>th</sup> February 2023

RCA - STATUS	Count	
Resolved Registration Progressed	121	
RESOLVED - Missing CANCELLATION	18	
RESOLVED - POST SAM SWITCH	16	
Resolved - Registration Processed	1	

- 121 Registrations have been updated in UKL with effective dates of [21<sup>st</sup> February 2023]
- Communication using process developed under 5535A and subject to ChMC Change approval
- Still further reconciliation work with DCC:

Pending DCC confirm if Cancellation *	41 (expect these to be cancellations)
Pending DCC Confirm Switch Dates *	5 (expect these to be registrations to process)
Pending Customer	1
NEW - To Send to DCC (since mid JJan)	3