



0836S

ROM Highlights

Why the slides?

In addition to the word document for 0836S ROM, this slide deck is provided to summarise the ROM ...

- It's complicated – we have tried to be reactive to unfolding events so we need to describe the relationship with the other XRN's related to Missing Messages
- ROM Cost
- Solution Option
- Volumetrics assumed
 - Why have you excluded numbers associated with P1 CSS Incident from 6th July?

Other XRNs

Other Changes in the DSC space cater for this, how are these related:

- XRN5535A – this created:
 - 'Manual' processes to allow CDSP to Register the missing messages on UKL when we received a proxy notification from CSS
 - Set up a team to monitor and respond to missing messages
 - *Short term delivery of reporting to reflect any changes made by the outgoing User in the period between the CSS Registration Effective Date and the UKL Registration Effective Date*

The above activities are still valid – but will need to be assessed in light of XRN5567 (and implementation of R0067 – Resend and Refresh functionality in the CSS estate) so proposed for 2 years from Feb 2023.
- XRN5567 – implements the GRDA to request and process Resend and Refresh messages
 - Resend likely** to be generated automatically – i.e. at end of GC at c[18:15]
 - Refresh likely** to be a manual process triggered next working day as a result of an exception (i.e. error message / nil response to Resend)

The BER has been approved for the delivery of this change. ** Detailed design yet to be conducted.
- XRN5535B – this will be the delivery mechanism of the activities defined in this ROM

ROM Cost – and what do you get?

- This ROM details:
 - Implementation Cost of between £28k and £34k
 - Ongoing operational cost of £5k to 8k per annum
- What does this entail:
 - Insertion of a Meter Reading for the CSS Registration Effective Date (subject to the Modification business rules – e.g. for NDM; if another Reading doesn't exist, etc...)
 - Assumed email to the incoming User replacement by the outgoing User, re-use of existing Read Reason Codes – avoids file format changes and complex system changes
 - Establishing the process and tool to undertake the materiality test, and notify the Users of the outcome, regardless whether the test is passed or not
 - Establish the process and tool to issue the adjustments

But this doesn't take account of the incident numbers ... why ever not?

- We have proposed that this is sized for 15 missing messages per month ...
- This is to operationally size the team
- Since 30th March 2023 CSS Operational Change Deployment we have seen 14 missing messages in c 4 months
- ... (excluding INC 0216074 – 6th July 2023 – now Problem Resolution Management PRB0040672), which is estimated at impacting c84k Registrations (expect this number to reduce with proactive Shipper management for prospective Registrations)
- We will need to manage incidents as incidents, and not stand up the operational team to cater for this (whilst they are unpredictable ☹)
- **We probably need to discuss separately how we cater for the above incident but we expect that the impact to Settlement will require CDSP support**