Energy Balancing Credit Committee Scorecard – September 2021

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Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Actual percentage of Cash Collected by Payment Due Date Actual percentage of Cash Collected by Payment Due Date +2 100% Target - Average percentage of 98% at Payment Due Date over 12 month period. 	 97.13% collected by Payment Due Date. Dip in monthly performance due to 10 users paying late but paying within PDD+2. 100% collected by Payment Due Date +2. 98.82% average over rolling 12 months.
Security	 Security Renewals completed within month Further Security Requests Cash Calls Alerts Credit Agency Update 	 100% September securities renewed without issue. 7 Cash Calls issued this reporting month. No bank downgrades or credit agency alerts requiring action.
Debt	 Terminated Users Debt Administrator Updates 	 4 terminated shippers debt totaling £9,673,433.57 is being pursued through appointed administrators via regular updates. 2 shippers failed in September with their debt to be pursued through administrators currently totaling £370,725.25 Debt smeared 2 months after invoice due date to community via Energy Balancing Invoicing.
Escalations	Escalations to Committee	Escalation to committee on 6 th September 2021 regarding an unpaid Cash Call.
Invoicing	Invoicing IssuesLate Paid Interest	 Late payment charges accrued in September total £951.26 which will be invoiced in January 2022 via Energy Balancing Invoice. No invoicing issues reported.
Outlook	Focus Areas for next quarterModifications	 Continuing to monitor financial institutions providing security and individual organisations through credit agencies.