DSC Credit Committee Scorecard – December 2023

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	 100% collected by Payment Due Date. 100% collected by Payment Due Date +3
Security	Credit Agency Updates	 88% customers secured with a credit rating with Experian or Creditsafe. 7% of customers prepay for services, 5% have fixed security in place (LOC/PCG/DD). No concerns resulting from daily credit agency alerts.
Debt	Failed UsersDebt	 Total debt of £554,965.45 being pursued through administrators via regular updates. Dividend payments received to date for outstanding debt £5,685.48
Escalations	Escalations to Committee	No escalation to committee this reporting month.
Invoicing	Invoicing IssuesLate Paid Interest	 No invoicing issues reported. 0 Late Payment Invoices issued due to 100% collection at payment due date.
Outlook	Focus Areas for next quarter	 Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.